

LARA eco Installation and User Guide



LARA eco Installation and User Guide:

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Preface

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This product includes software developed by the University of California, Berkeley and its contributors.

This software is based in part on the work of the Independent JPEG Group.

This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>).

Authors: Peppercon Team

This document was created on 06 June 2005 .

About the LARA eco

The LARA eco provides server management capabilities. You can use the LARA eco to manage and monitor components in your servers through a modem or LAN, even if your network is down. The LARA eco offers a comprehensive hardware solution for server management.

Limited Warranty

The buyer agrees that if this product proves to be defective, Peppercon is only obligated to repair or replace this product at Peppercon 's discretion according to the terms and conditions of Peppercon 's general trading conditions. . Peppercon shall

not be held liable for any loss, expenses or damage, directly, incidentally or consequentially resulting from the use of this product. Please see the Warranty Information shipped with this product for full warranty details.

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Technical Support

If you need help installing, configuring, or running the LARA eco , call your Peppercon OEM or VAD Technical Support representative.

We invite you to access the Peppercon 's Web site (<http://www.peppercon.com/>). There you shall find all modifications made after the editorial deadline. You may also contact us via email to < support@peppercon.com > .

Chapter 1. The Quick Start Guide

Installation

The LARA eco redirects local keyboard, mouse and video data to a remote administration console. All data is transmitted with the TCP/IP protocol family. The LARA eco can be used in a multi-administrator and multi-server environment as well. Combining the LARA eco with a KVM switch allows to access multiple remote servers over one single remote console.

Connectors and Indicators

Front Side Connectors (Figure 1-1)

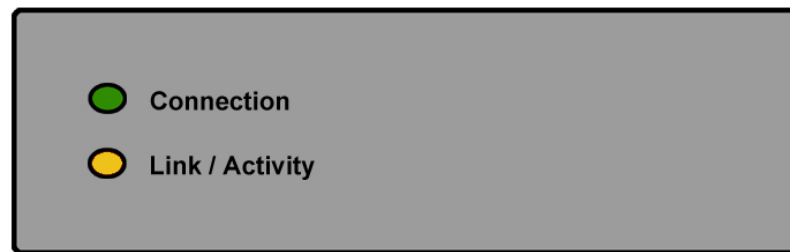


Figure 1-1. Front Side Connectors and Indicators

Connection

This LED indicates that the basic system hardware is working properly.

Link/Activity

Indicates the Ethernet connection activity.

Rear Side Connectors (Figure 1-2)

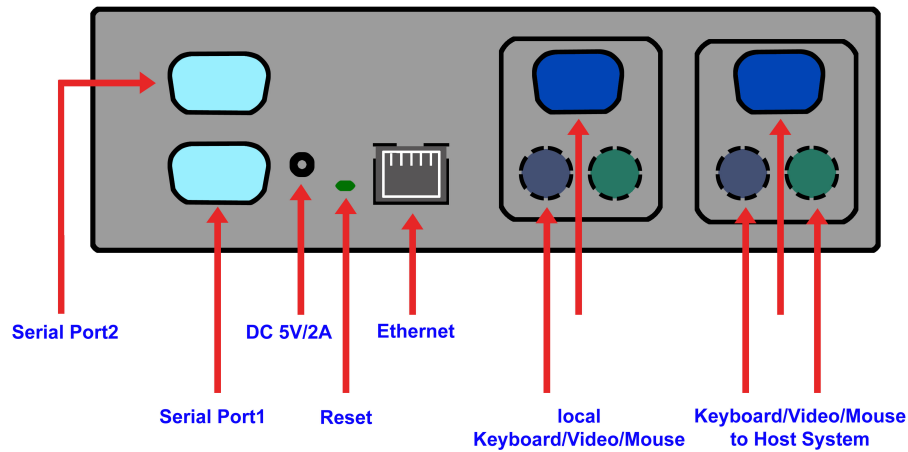


Figure 1-2. Rear Side Connectors

SUB-D 9 Serial 1

The standard serial connector is used in multiple ways:

- Serial output for a modem dial-in connection
- Initial configuration
- External power management (optional)

SUB-D 9 Serial 2

External power via Inline Power Module IPM 220-L (optional)

Reset

This button is used to perform a reset of the LARA eco . This button is important for the initial configuration of the LARA eco .

Power supply

A power supply with the following parameters has to be attached:

- Voltage: 5 V
- Current: ≥ 2 A

RJ45 Ethernet

UTP3/5 cables may be used to connect the LARA eco to an Ethernet LAN.

KVM to host

The controlled system may be connected with the supplied cable that consists of an HD-15 connector for VGA, two PS/2 connectors for both keyboard and mouse and an USB connector to communicate with USB devices.

KVM local

To connect a local console to the host system besides the LARA eco , attach a monitor as well as a keyboard and a mouse here.

Connecting the LARA eco to the Host System

Perform the following steps in order to connect the KVM signals of the server system to the LARA eco :

1. Connect the KVM cable (2xPS/2, Video, USB) to the according connectors on the LARA eco .
2. Connect the (purple) PS/2 keyboard jack to the keyboard connector of the host system.
3. Connect the (green) PS/2 mouse plug to the mouse connector of the host system.
4. Connect the VGA HD-15 connector to the VGA monitor output of the host system.
5. Connect the USB jack to the USB socket of the host system if a USB socket exists on the host system, otherwise use the PS/2 connectors. We recommend connecting the LARA eco via PS/2 and USB simultaneously.
6. Connect the power supply as well as the Ethernet and/or modem . This depends on your desired access to the LARA eco .

To mount the LARA eco in a server rack affix the enclosed rack-mount angle to both the LARA eco and the server rack.

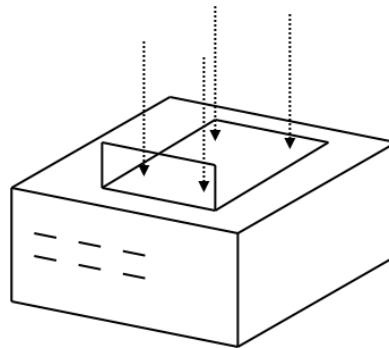


Figure 1-3. The LARA eco with an angle

Initial Network Configuration

Initially, the LARA eco network interface is configured with the parameters shown in Table 1-1 .

Table 1-1. Initial Network Configuration

| Parameter | Value |
|---------------------------|---------------|
| IP auto configuration | DHCP |
| IP address | - |
| Netmask | 255.255.255.0 |
| Gateway | none |
| IP access control | none |
| LAN interface speed | auto |
| LAN interface duplex mode | auto |

Warning

If the DHCP connection fails on boot up, the LARA eco will not have an IP address.

If this initial configuration does not meet your local requirements, adjust the values to your needs. You may either configure the LARA eco via serial interface, or use the setup tool that can be found on the CD ROM delivered with this package.

LARA eco Setup Tool

Main Window

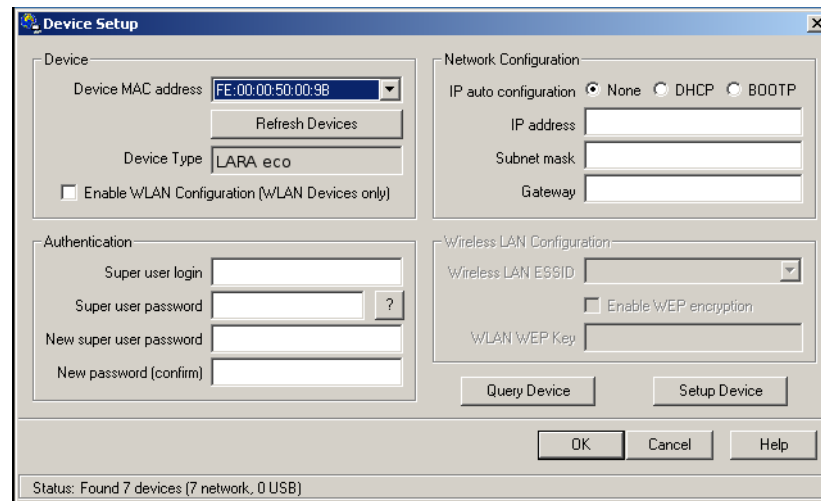


Figure 1-4. LARA eco setup tool

Connect the LARA eco to your computer either via local network or via USB. Start the setup tool from the CD ROM on the computer where the LARA eco is installed. Depending on the connection (USB or network), the device detection is different.

A window opens as seen in Figure 1-4 .

MAC Address Detection

On the upper left corner, the MAC address of the LARA eco is displayed. To detect the MAC address manually, press the button “Refresh Devices” . The displayed MAC address is the same MAC address printed on the white sticker placed on the back of the LARA eco . If the LARA eco is connected via USB, it is classified as a USB device and an appropriate drive letter is chosen for this device.

On the lower right corner of the window, there are two buttons: “Query Device” and “Setup Device” . Press the “Query Device” button to display the preconfigured values of the network configuration. The values are displayed in the text fields located above. If necessary, adjust the network settings to your needs. To save the changes enter a user name and an according password. Then press the “Setup Device” button.

Authentication

To adjust the authentication settings, enter your login as a superuser and change your password.

Super user login

Enter the login name of the super user. The initial value is “super” .

Super user password

Enter the current password for the super user. This initial value is “pass” .

New super user password

Enter the new password for the super user.

New password (confirm)

Re-type the new password for the super user.

To close the window and accept the changes press the “OK” button, otherwise press the “Cancel” button.

Configuration via Serial Interface

To configure the LARA eco via serial interface both a serial port replicator cable and a null modem cable are required (available separately).

Connect the enclosed Null Modem Cable to the serial interface with the black connector on the rear side .

The serial interface needs to be adjusted with the parameters as shown in Table 1-2 .

Table 1-2. Serial parameters

| Parameter | Value |
|--------------|--------|
| Bits/second | 115200 |
| Data bits | 8 |
| Parity | no |
| Stop bits | 1 |
| Flow control | none |

Use a terminal software (e.g. `hyperterm` or `minicom`) to connect to the LARA eco . Reset the LARA eco , and immediately press the “ESC” key. You will see some device information, and a “ => ” prompt. Enter the command “config” , and press the key “ENTER” . Quite soon afterwards you are asked to adjust the IP auto configuration, the IP address, the net mask, and the default gateway. Pressing the “ENTER” key without entering values does not change settings. The gateway value has to be set to 0.0.0.0 (for no gateway) or any other value for the IP address of the gateway. After the confirmation the LARA eco performs a reset using the new values as set before.

Web Interface

The LARA eco may be accessed using a standard Java enabled web browser. You may use the HTTP protocol or a secure encrypted connection via HTTPS. Just enter the configured IP address of the LARA eco into your web browser. There is only one user who has unrestricted access to all the LARA eco features:

Table 1-3. Standard User Settings

| Parameter | Value |
|-----------|-------|
| Login | super |
| Password | pass |

Changing these settings to user specific values is strongly recommended and can be done on the “User Management” page (see the Section called *Users And Groups* in Chapter 6).

The Remote Console

The Remote Console is the redirected screen, keyboard and mouse of the remote host system in which the LARA eco is installed. The web browser which is used for accessing the LARA eco has to supply a Java Runtime Environment version 1.1 or higher. However, it is strongly recommended to install Sun JVM 1.4. The Remote Console will behave exactly the same way as if you were sitting directly in front of the screen of your remote system. That means that both the keyboard and mouse can be used in the usual way. Open the console by selecting the preview picture on the main site of the HTML frontend. Figure 1-5 shows the top of the Remote Console.

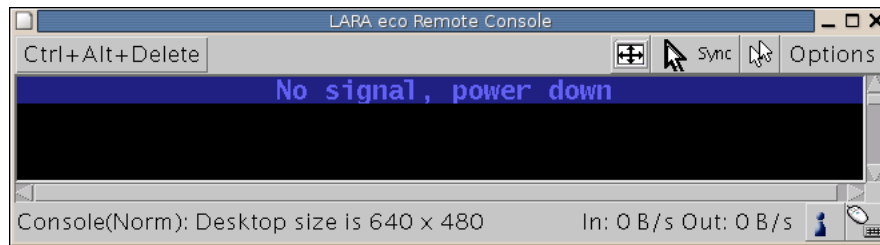



Figure 1-5. Top part of the Remote Console

There are some options to choose from the menu, the important ones are the following:

Auto Adjust button 

If the video displayed is of bad quality or distorted in some way, press this button and wait a few seconds while the LARA eco tries to adjust itself for the best possible video quality.

Sync Mouse 

Choose this option in order to synchronize the local with the remote mouse cursor. This is especially necessary when using accelerated mouse settings on the host system. In general, there is no need to change mouse settings on that.

Video Settings in Options Menu

This opens a new window with elements to control the LARA eco Video Settings. You can change some values, for instance related to brightness and contrast of the picture displayed, which may improve the video quality. It is also possible to revert to the default settings for all video modes or only the current one.

Note: At first start, if the local mouse pointer is not synchronized with the remote mouse pointer, press the Auto Adjust Button once.

Chapter 2. Introduction

Features

The LARA eco defines a new class of remote KVM access devices. The LARA eco combines digital remote KVM access via IP networks with comprehensive and integrated system management.

The LARA eco offers convenient remote KVM access and control via LAN or Internet. It captures, digitizes, and compresses video data and transmits them with keyboard and mouse signals to and from a remote computer. The LARA eco provides a non-intrusive solution for both remote access and control. The remote access and control software runs on its embedded processors only, but not on mission-critical servers, so that there is no interference with server operation or even impact on the network performance.



Figure 2-1. LARA eco

Furthermore, the LARA eco offers additional remote power management with the help of optional available devices. Features of the LARA eco are:

- KVM access (keyboard, video, mouse) over IP or analogous telephone line
- no impact on server or network performance
- senses video resolution automatically for the best possible screen capture
- high-performance mouse tracking and synchronization
- port to connect a user console for direct analogous access to the KVM switch
- local mouse suppression (if using SUN's Java Virtual Machine)

The LARA eco supports consoles that consist of PS/2 style keyboards and mice, and HD-15 video output. The LARA eco will detect the current video mode of the console automatically. However, manual fine-tuning is recommended to receive an optimal video quality. The LARA eco will accept video streams with a dot clock up to 110 MHz. This results in a screen resolution of 1280x1024 with a frame rate of 60 Hz.

Additionally, the LARA eco supports to power on or off the connected host with the use of an Inline Power Module (IPM 220-L).

LARA eco System Components

The LARA eco is a stand-alone product with the following dimensions:
177mm (D) x 41mm (H) x 145mm (W)

The LARA eco is shipped with:

- a LARA eco base unit
- an external power supply (PEPPERCON SA-051A5F-12)
- a power cord
- a null modem cable
- a KVM cable
- a rack-mount angle with four bolts
- an Installation and User Manual on a CD ROM
- a Quick Start Guide

When the Server is up and running

The LARA eco gives you full control over the remote server. The Management Console allows you to access the remote server's graphics, keyboard and mouse and to send special commands to the server.

You can also perform periodic maintenance of the server. Using the Console Redirection Service you can do the following:

- Reboot the system (a graceful shutdown)
- Watch the boot process
- Boot the system from a separate partition to load the diagnostic environment
- Run special diagnostic programs

When the Server is dead

Obviously, fixing hardware defects is not possible using a remote management device. Nevertheless, the LARA eco gives the administrator valuable information about the type of a hardware failure.

Serious hardware failures can be categorized into five different categories with different chances to happen¹:

Table 2-1. Hardware failures

| Category | Probability |
|--|-------------|
| Hard disk failure | 50% |
| Power cable detached, power supply failure | 28% |
| CPU, Controller, motherboard failure | 10% |
| CPU fan failure | 8% |
| RAM failure | 4% |

Using the LARA eco , administrators can determine which kind of serious hardware failure has occurred (see Table 2-2).

Table 2-2. Host system failures and how they are detected

| Type of failure | Detected by |
|--|--|
| Hard disk failure | Console screen, CMOS set-up information |
| Power cable detached, power supply failure | Server remains in power off state after power on command has been given. |
| CPU, Controller, main board failure | Power supply is on, but there is no video output. |
| CPU fan failure | By server specific management software |
| RAM failure | Boot-Sequence on boot console |

Notes

1. According to a survey made by the Intel Corp.

Chapter 3. Installation

Operation Overview

Figure 3-1 displays the connections of the LARA eco to its host, to the power supply and to the local network.

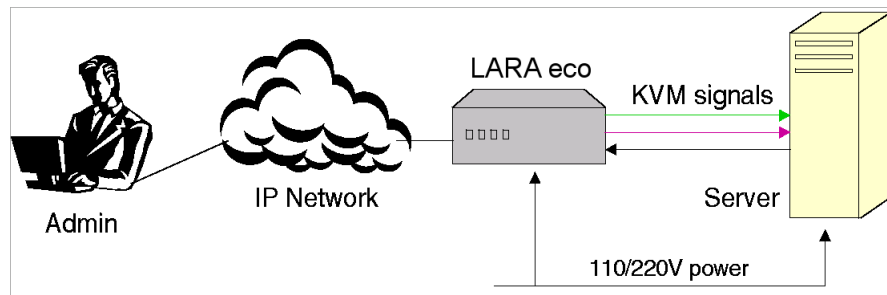


Figure 3-1. LARA eco usage scenario

The LARA eco redirects local keyboard, mouse and video data to a remote administration console. All data is transmitted with the TCP/IP protocol family.

The LARA eco can be used in both a multi-administrator and multi-server environment. Combining one or more LARA eco s with a single KVM switch allows access to multiple servers on a single remote console.

Connectors and Jumpers

Front Side Indicators

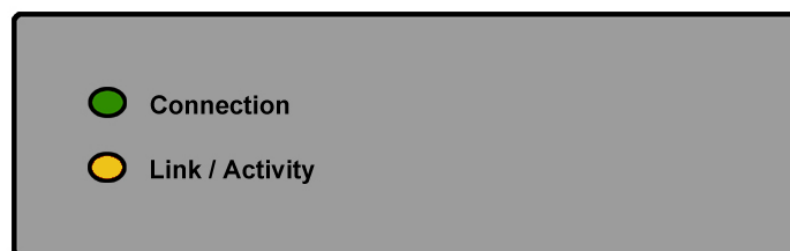


Figure 3-2. Front Side Indicators

Connection

This LED indicates that the basic system hardware is working properly.

Link/Activity

Indicates the Ethernet connection activity.

Rear Side Connectors

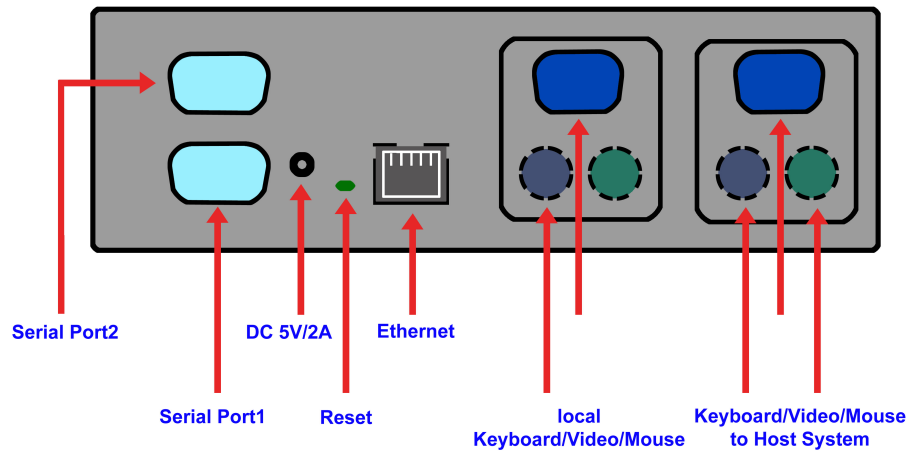


Figure 3-3. Rear Side Connectors

SUB-D 9 Serial 1

The standard serial connector is used in multiple ways:

- Serial output for a modem dial-in connection
- Initial configuration
- External power management (optional)

SUB-D 9 Serial 2

External power via Inline Power Module IPM 220-L (optional)

Reset

This button is used to perform a reset of the LARA eco . This button is important for the initial configuration of the LARA eco .

Power supply

A power supply with the following parameters has to be attached:

- Voltage: 5 V
- Current: ≥ 2 A

RJ45 Ethernet

UTP3/5 cables may be used to connect the LARA eco to an Ethernet LAN.

KVM to host

The controlled system may be connected with the supplied cable that consists of an HD-15 connector for VGA, two PS/2 connectors for both keyboard and mouse and an USB connector to communicate with USB devices.

KVM local

To connect a local console to the host system besides the LARA eco , attach a monitor as well as a keyboard and a mouse here.

Connecting the LARA eco to the Host System

Perform the following steps in order to connect the KVM signals of the server system to the LARA eco :

1. Connect the KVM cable (2xPS/2, Video, USB) to the according connectors on the LARA eco .
2. Connect the (purple) PS/2 keyboard jack to the keyboard connector of the host system.
3. Connect the (green) PS/2 mouse plug to the mouse connector of the host system.
4. Connect the VGA HD-15 connector to the VGA monitor output of the host system.
5. Connect the USB jack to the USB socket of the host system if a USB socket exists on the host system, otherwise use the PS/2 connectors. We recommend connecting the LARA eco via PS/2 and USB simultaneously.
6. Connect the power supply as well as the Ethernet and/or modem . This depends on your desired access to the LARA eco .

To mount the LARA eco in a server rack affix the enclosed rack-mount angle to both the LARA eco and the server rack.

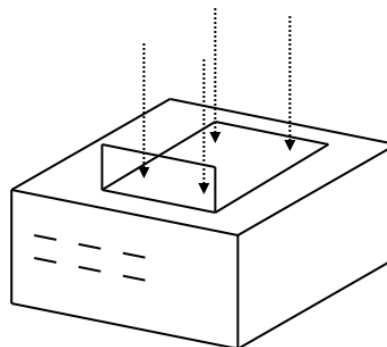


Figure 3-4. The LARA eco with an angle

Connecting a Local Console

To connect a local console to the host system besides the LARA eco you may attach a monitor, a keyboard and a mouse to the connectors on the rear side .

Connecting the External Reset/Power Option

Please refer to the manual of the Peppercon external power switch option to connect this external device to the serial interface on the rear side of the LARA eco . By the date of printing this manual supported options are:

- Inline Power Module IPM 220-L

Connecting Ethernet

The rear side of the LARA eco provides a RJ45 connector for Ethernet. The connector is used either for a 100 Mbps 100Base-TX connection or for a 10 Mbps 10BASE-T connection. The adapter can sense the connection speed and will adjust to the appropriate operation mode automatically.

10 Mbps Connection

For 10BASE-T Ethernet networks the Fast Ethernet adapter uses category 3, 4, or 5 UTP cable. To establish a 10 Mbps connection, the cable has to be connected to a 10BASE-T hub.

1. Make sure that the cable is wired appropriately for a standard 10BASE-T adapter.
2. Align the RJ45 plug with the notch on the adapter's connector and insert it into the adapter's connector.

100 Mbps Connection

For 100BASE-TX Ethernet networks the LARA eco supports category 5 UTP cabling. To establish a 100 Mbps connection, the cable has to be connected to a 100BASE-TX hub.

1. Make sure that the cable is wired appropriately for a standard 100BASE-TX adapter.
2. Align the RJ45 plug with the notch on the adapter's connector and insert it into the adapter's connector.

Warning

The UTP wire pairs and configuration for 100BASE-TX cable are identical to those for 10BASE-T cable when used with category 5 UTP cable.

Chapter 4. Configuration

Initial Configuration

The LARA eco 's communication interfaces are all based on TCP/IP. It comes pre-configured with the IP configuration listed in Table 4-1 .

Table 4-1. Initial network configuration

| Parameter | Value |
|---------------------------|---------------|
| IP auto configuration | DHCP |
| IP address | - |
| Netmask | 255.255.255.0 |
| Gateway | none |
| IP access control | none |
| LAN interface speed | auto |
| LAN interface duplex mode | auto |

Warning

If the DHCP connection fails on boot up, the LARA eco will not have an IP address.

If this initial configuration does not meet your requirements, the following describes the initial IP configuration that is necessary to access the LARA eco for the first time.

LARA eco Setup Tool

Main Window

Connect the LARA eco to your computer either via local network or via USB. Start the setup tool from the CD ROM on the computer where the LARA eco is installed. Depending on the connection (USB or network), the device detection is different.

A window opens as seen in Figure 4-1 .

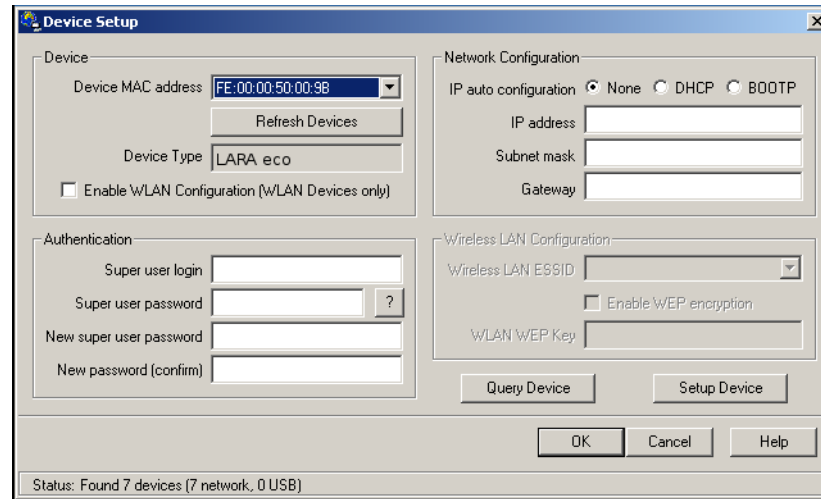


Figure 4-1. LARA eco setup tool

MAC Address Detection

On the upper left corner, the MAC address of the LARA eco is displayed. To detect the MAC address manually, press the button “Refresh Devices”. The displayed MAC address is the same MAC address printed on the white sticker placed on the back of the LARA eco. If the LARA eco is connected via USB, it is classified as a USB device and an appropriate drive letter is chosen for this device.

On the lower right corner of the window, there are two buttons: “Query Device” and “Setup Device”. Press the “Query Device” button to display the preconfigured values of the network configuration. The values are displayed in the text fields located above. If necessary, adjust the network settings to your needs. To save the changes enter a user name and an according password. Then press the “Setup Device” button.

Authentication

To adjust the authentication settings, enter your login as a superuser and change your password.

Super user login

Enter the login name of the super user. The initial value is “super”.

Super user password

Enter the current password for the super user. This initial value is “pass”.

New super user password

Enter the new password for the super user.

New password (confirm)

Re-type the new password for the super user.

To close the window and accept the changes press the “OK” button, otherwise press the “Cancel” button.

Initial Configuration via DHCP Server

By default, the LARA eco will try to contact a DHCP server in the subnet to which it is physically connected. If a DHCP server is found, it may provide a valid IP address, gateway address and net mask. Before you connect the device to your local subnet, be sure to complete the corresponding configuration of your DHCP server. It is recommended to configure a fixed IP assignment to the MAC address of the LARA eco. You can find the MAC address on the outside of the shipping box and labeled on the bottom side.

If this initial configuration does not meet your local requirements, use the setup tool to adjust the values to your needs. The setup tool can be found on the CD ROM delivered with this package. You can follow the procedure described below.

Initial Configuration via Serial Console

To configure the LARA eco via serial interface both a serial port replicator cable and a null modem cable are required.

Using a serial terminal, the LARA eco has a serial line interface (rear side). This connector is compliant with the RS 232 serial line standard. The serial line has to be configured with the parameters given in Table 4-2.

When configuring with a serial terminal, reset the LARA eco and immediately press the “ESC” key. You will see some device information, and a “ => ” prompt. Enter “config”, press “Enter” and wait for a few seconds for the configuration questions to appear.

Table 4-2. Serial line parameters

| Parameter | Value |
|--------------|--------|
| Bits/second | 115200 |
| Data bits | 8 |
| Parity | no |
| Stop bits | 1 |
| Flow control | none |

As you proceed, the following questions will appear on the screen. To accept the default values which are shown in square brackets below, press “Enter”.

```
IP auto configuration (non/dhcp/bootp) [dhcp]:
IP [192.168.1.22]:
Net mask [255.255.255.0]:
Gateway (0.0.0.0 for none) [0.0.0.0]:

Enable IP Access Control (yes/no) [no]:
LAN interface speed (auto/10/100) [auto]:
LAN interface duplex mode (auto/half/full) [auto]:
```

IP autoconfiguration

With this option you can specify whether the LARA eco should get its network settings from a DHCP or BOOTP server. For DHCP, enter “dhcp”, and for BOOTP enter “bootp”. If you do not specify any of these, the IP autoconfiguration is disabled and subsequently you will be asked for the following network settings.

IP address

The IP address the LARA eco uses. This option is only available if IP autoconfiguration is disabled.

Net mask

The net mask of the connected IP subnet. This option is only available if IP autoconfiguration is disabled.

Gateway address

The IP address of the default router for the connected IP subnet. If you do not have a default router, enter 0.0.0.0. This option is only available if IP autoconfiguration is disabled.

Enable IP Access Control

This option allows you to switch IP packet filtering on or off. It is mainly intended to re-enable access to the LARA eco after a faulty IP access control configuration has been activated.

LAN interface speed

This option allows you to switch the LAN Ethernet interface speed to autosensing/autonegotiation (auto), 10Mbps (10) or 100Mbps (100).

LAN interface duplex mode

This option allows you to switch LAN interface mode to either autosensing/autonegotiation (auto), half duplex (half) or full duplex (full).

Finally, you will be asked if the values are correct, and may adjust them if necessary. After your confirmation the LARA eco performs a reset using the new values.

Note: These settings may also be configured using the web front end. See the Section called *Network* in Chapter 6 for details.

Web Interface

The LARA eco may be accessed using a standard Java enabled web browser. You may use the HTTP protocol or a secure encrypted connection via HTTPS. Just enter the configured IP address of the LARA eco into your web browser. There is only one user who has unrestricted access to all the LARA eco features:

Table 4-3. Standard User Settings

| Parameter | Value |
|-----------|-------|
| Login | super |
| Password | pass |

Changing these settings to user specific values is strongly recommended and can be done on the “User Management” page (see the Section called *Users And Groups* in Chapter 6).

Mouse, Keyboard and Video configuration

Between the LARA eco and the host, there is one single interface available for transmitting keyboard and mouse data: PS/2 . The correct operation of the remote mouse depends on several settings which will be discussed in the following subsections.

LARA eco Keyboard Settings

The LARA eco settings for the host’s keyboard type have to be correct in order to make the remote keyboard work properly. Check the settings in the LARA eco frontend. See the Section called *Keyboard/Mouse* in Chapter 6 for details.

Remote Mouse Settings

A common problem with KVM devices is the synchronization between the local and remote mouse cursors. The LARA eco addresses this situation with an intelligent synchronization algorithm. There are three mouse modes available on the LARA eco .

Auto Mouse Speed

The automatic mouse speed mode tries to detect the speed and acceleration settings of the host system automatically. See the section below for a more detailed explanation.

Fixed Mouse Speed

This mode just translates the mouse movements from the Remote Console in a way that one pixel move will lead to n pixel moves on the remote system. This parameter n is adjustable with the scaling. It should be noted that this works only when mouse acceleration is turned off on the remote system.

Single/Double Mouse Mode

This mode is described in the Section called *Single and Double Mouse Mode* .

Auto Mouse Speed and Mouse Synchronization

The automatic mouse speed mode performs the speed detection during mouse synchronization. Whenever the mouse does not move correctly, there are two ways for re-synchronizing local and remote mouse:

Fast Sync

The fast synchronization is used to correct a temporary but fixed skew. Choose the option from the Remote Console options menu. If defined you may also press the mouse synchronization hotkey sequence (see the Section called *Remote Console Control Bar* in Chapter 5 for details).

Intelligent Sync

If the fast sync does not work or the mouse settings have been changed on the host system, use the intelligent resynchronization. This method takes more time than the fast one and can be accessed with the appropriate item in the Remote Console option menu. The intelligent synchronization requires a correctly adjusted picture. Use the auto adjustment function or the manual correction in the Video Settings panel to setup the picture. The Sync mouse button on top of the Remote Console can behave differently, depending on the current state of mouse synchronization. Usually pressing this button leads to a fast sync, except in situations where the KVM port or the video mode changed recently. See also the Section called *Remote Console Control Bar* in Chapter 5 .

Note: At first start, if the local mouse pointer is not synchronized with the remote mouse pointer, press the Auto Adjust Button once.

Host System Mouse Settings

The host's operating system knows various settings for the mouse driver.

Warning

The following limitations do not apply in case of USB and Mouse Type "MS Windows 2000 and newer" .

While the LARA eco works with accelerated mice and is able to synchronize the local with the remote mouse pointer, there are the following limitations which may prevent this synchronization from working properly:

Special Mouse Driver

There are mouse drivers which influence the synchronization process and lead to desynchronized mouse pointers. If this happens, make sure you do not use a special vendor-specific mouse driver on your host system.

Windows 2003 Server/XP Mouse Settings

Windows XP knows a setting named "improve mouse acceleration" which has to be deactivated.

Active Desktop

If the Active Desktop feature of Microsoft Windows is enabled, do not use a plain background. Instead, use some kind of wallpaper. As an alternative, you could also disable the Active Desktop completely.

See also the Section called *Recommended Mouse Settings* for mouse mode recommendations.

Navigate your mouse pointer into the upper left corner of the applet screen and move it slightly forth and back. Thus the mouse will be resynchronized. If resynchronizing fails, disable the mouse acceleration and repeat the procedure.

Single and Double Mouse Mode

The information above applies to the Double Mouse Mode where remote and local mouse pointers are visible and need to be synchronized. The LARA eco also features another mode, the Single Mouse Mode, where only the remote mouse pointer is visible. Activate this mode in the Remote Console (see the Section called *Remote Console Control Bar* in Chapter 5) and click into the window area. The local mouse pointer will be hidden and the remote one can be controlled directly. To leave this mode it is necessary to define a mouse hotkey in the Remote Console Settings Panel Press this key to free the captured local mouse pointer.

Recommended Mouse Settings

For the different operating systems we can give the following advice:

MS Windows NT4

NT4 supports PS/2, only. Please choose the options PS/2 mouse and Auto Mouse Speed.

MS Windows 2000, 2003, XP (all versions)

In general, we recommend the usage of a mouse via USB. Choose USB without Mouse Sync.

For a PS/2 mouse choose Auto Mouse Speed. For XP disable the option “enhance pointer precision” in the Control Panel.

Note: The remote mouse is always synchronized with the local mouse if selecting the option “MS Windows 2000 or newer” .

SUN Solaris

Adjust the mouse settings either via “xset m 1” or use the CDE Control Panel to set the mouse to “ 1:1, no acceleration ” . As an alternative you may also use the Single Mouse Mode.

MAC OS X

We recommend using the Single Mouse Mode.

OS/2

We recommend using the Single Mouse Mode.

Linux

First, choose the option “Other Operating Systems” from the the Mouse Type selection box. Second, choose the option Auto Mouse Speed. This applies for both USB and PS/2 mice.

Video Modes

The LARA eco recognizes a limited number of common video modes. When running X11 on the host system please do not use any custom modelines with special video modes. If you do, the LARA eco may not be able to detect them. We recommend

using any of the standard VESA video modes instead. Please refer to Appendix C for a list of all supported video modes.

Resetting the LARA eco to its Factory Settings

Using the Serial Interface

Reset the LARA eco and immediately press the “ESC” key. On your screen a command prompt “=>” will be visible. Enter “defaults”, press the “Enter” key and wait for a few seconds for the LARA eco to reboot. Now, you may use the default settings as described in the Section called *Initial Configuration* .

Chapter 5. Usage

Prerequisites

The LARA eco features an embedded operating system and applications offering a variety of standardized interfaces. This chapter will describe both these interfaces and the way to use them in a more detailed manner. The interfaces are accessed using the TCP/IP protocol family, thus they can be accessed using the built-in Ethernet adapter or a modem, too .

The following interfaces are supported:

HTTP/HTTPS

Full access is provided by the embedded web server. The LARA eco environment can be entirely managed using a standard web browser. You can access the LARA eco using the insecure HTTP protocol or using the encrypted HTTPS protocol. Whenever possible use HTTPS.

Telnet

A standard Telnet client can be used to access an arbitrary device connected to the LARA eco 's serial port via a terminal mode.

The primary interface of the LARA eco is the HTTP interface. This is covered extensively in this chapter. Other interfaces are addressed in subtopics.

In order to use the Remote Console window of your managed host system, the browser has to come with a Java Runtime Environment version 1.1 or higher. If the browser has no Java support (such as on a small handheld device), you are still able to maintain your remote host system using the administration forms displayed by the browser itself.

Important: We recommend to install a Sun JVM 1.4.

For an insecure connection to the LARA eco we can recommend the following web browsers:

- Microsoft Internet Explorer version 5.0 or higher on Windows 98, Windows ME, Windows 2000 and Windows XP
- Netscape Navigator 7.0, Mozilla 1.6 and Mozilla Firefox on Windows 98, Windows ME, Windows 2000, Windows XP, Linux and other UNIX-like Operating Systems

In order to access the remote host system using a securely encrypted connection, you need a browser that supports the HTTPS protocol. Strong security is only assured by using a key length of 128 Bit. Some of the old browsers do not have a strong 128 Bit encryption algorithm.

Using the Internet Explorer, open the menu entry “ ? ” and “Info” to read about the key length that is currently activated. The dialog box contains a link that leads you to information on how to upgrade your browser to a state of the art encryption scheme. Figure 5-1 shows the dialog box presented by the Internet Explorer 6.0.



Figure 5-1. The Internet Explorer displaying the encryption key length

Newer web browsers do support strong encryption on default.

Login into the LARA eco and logout

Login into the LARA eco

Open your web browser. Type in the address of your LARA eco which you configured during the installation process. The address used might be a plain IP address or a host and domain name, in case you have given your LARA eco a symbolic name in the DNS. For instance, type the following in the address line of your browser when establishing an unsecured connection:

```
http://192.168.1.22/
```

When using a secure connection type in:

```
https://192.168.1.22/
```

This will lead you to the LARA eco login page as shown in Figure 5-2 .

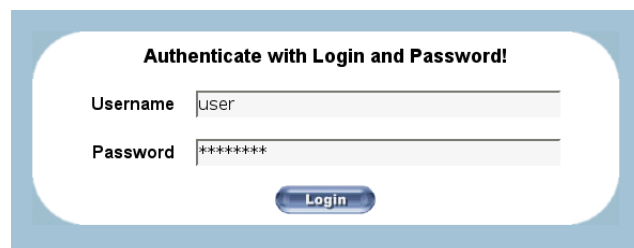


Figure 5-2. Login screen

The LARA eco has a built-in super user that has all permissions to administrate your LARA eco :

Table 5-1. Standard User Settings

| Parameter | Value |
|-----------|-------|
| Login | super |
| Password | pass |

Note: The user “super” is not allowed to login via the serial interface of the LARA eco .

Warning

Please make sure to change the super user password immediately after you have installed and accessed your LARA eco for the first time. Not changing the pass phrase for the super user is a severe security risk and might result in unauthorized access to the LARA eco and to the host system including all possible consequences!

Warning

Your web browser has to accept cookies or else login is not possible.

Navigation

Having logged into the LARA eco successfully, the main page of the LARA eco appears (see Figure 5-3). This page consists of three parts, each of them contains specific information. The buttons on the upper side allow you to navigate within the front end (see Table 5-2 for details). The lower left frame contains a navigation bar and allows you to switch between the different sections of the LARA eco . Within the right frame, task-specific information is displayed that depends on the section you have chosen before.

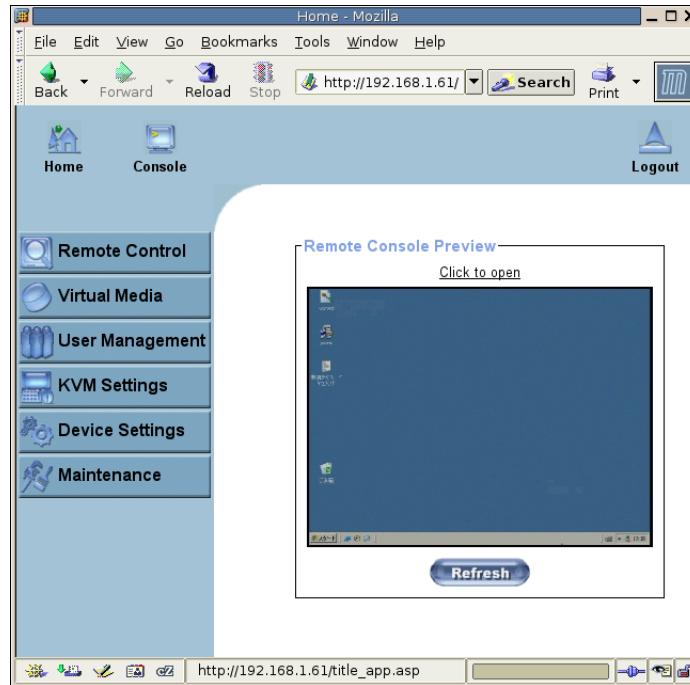





Figure 5-3. Main page

Table 5-2. Buttons from the front end

| | |
|---|---|
|  | Return to the main page of the LARA eco . |
|  | Open the LARA eco Remote Console. |
|  | Exit from the LARA eco front end. |

Warning

If there is no activity for half an hour, the LARA eco will log you out automatically. A click on one of the links will bring you back to the login screen.

Logout from the LARA eco

This link logs out the current user and presents a new login screen. Please note that an automatic logout will be performed in case there is no activity for half an hour.

The Remote Console

General Description

The Remote Console is the redirected screen, keyboard and mouse of the remote host system that LARA eco controls.

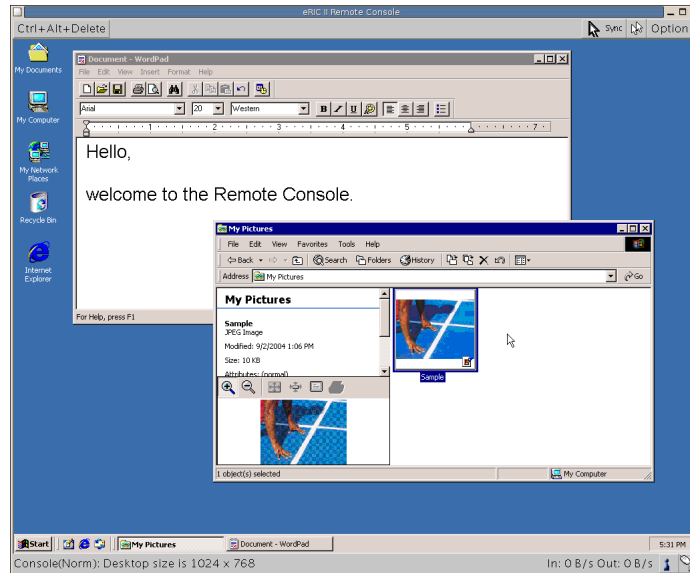


Figure 5-4. Remote Console

The Remote Console window is a Java Applet that tries to establish its own TCP connection to the LARA eco . The protocol that is run over this connection is neither HTTP nor HTTPS, but RFB (Remote Frame Buffer Protocol). Currently RFB tries to establish a connection to port #443. Your local network environment has to allow this connection to be made, i.e. your firewall and, in case you have a private internal network, your NAT (Network Address Translation) settings have to be configured accordingly.

In case the LARA eco is connected to your local network environment and your connection to the Internet is available using a proxy server only without NAT being configured, the Remote Console is very unlikely to be able to establish the according connection. This is because today's web proxies are not capable of relaying the RFB protocol.

In case of problems, please consult your network administrator in order to provide an appropriate network environment.

Main Window

Starting the Remote Console opens an additional window. It displays the screen content of your host system. The Remote Console will behave exactly in the same way as if you were sitting directly in front of the screen of your remote system. That means keyboard and mouse can be used in the usual way. However, be aware of the fact that the remote system will react to keyboard and mouse actions with a slight delay. The delay depends on the bandwidth of the line which you use to connect to the LARA eco .

With respect to the keyboard, the very exact remote representation might lead to some confusion as your local keyboard changes its keyboard layout according to the remote host system. If you use a German administration system and your host system uses a US English keyboard layout, for instance, special keys on the German keyboard will not work as expected. Instead, the keys will result in their US English counterpart. You can circumvent such problems by adjusting the keyboard of your remote system to the same mapping as your local one.

The Remote Console window always tries to show the remote screen with its optimal size. That means it will adapt its size to the size of the remote screen initially and after the screen resolution of the remote screen has been changed. However, you can always resize the Remote Console window in your local window system as usual.

Warning

In difference to the remote host system, the Remote Console window on your local window system is just one window among others. In order to make keyboard and mouse work, your Remote Console window must have the local input focus.

Remote Console Control Bar

The upper part of the Remote Console window contains a control bar. Using its elements you can see the status of the Remote Console and influence the local Remote Console settings. A description for each control follows.

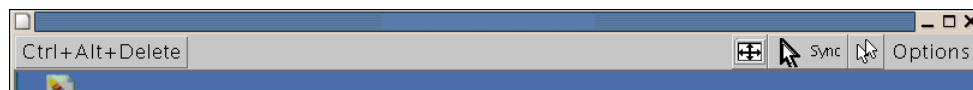



Figure 5-5. Remote Console Control Bar

Ctrl+Alt+Delete 

Special button key to send the “Control Alt Delete” key combination to the remote system (see also the Section called *KVM Settings* in Chapter 6 for defining new button keys).

Note: For the user “super” this button exists on default. Other users have to define this button on their own.

Auto Adjust button 

If the video displayed is of bad quality or distorted in some way, press this button and wait a few seconds while the LARA eco tries to adjust itself for the best possible video quality.



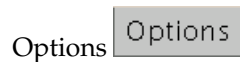
Sync Mouse

Choose this option in order to synchronize the local with the remote mouse cursor. This is especially necessary when using accelerated mouse settings on the host system. In general, there is no need to change mouse settings on that.



Single/Double Mouse mode

Switches between the Single Mouse Mode (where only the remote mouse pointer is visible) and the Double Mouse Mode (where remote and local mouse pointers are visible and need to be synchronized). Single mouse mode is only available if using SUN JVM 1.4 or higher.



Options

To open the Options menu click on the button “Options” .

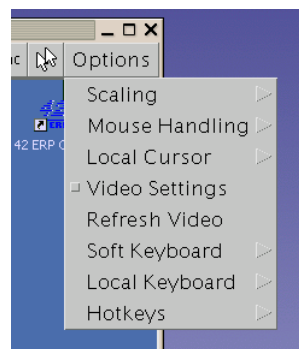


Figure 5-6. Remote Console Options Menu

A short description of the options follows.

- Readability Filter

Toggles the Readability Filter on or off. If the filter is switched on in scaling mode, it will preserve most of the screen details even if the image is substantially scaled down. This option will be available only with a JVM 1.4 or higher.

- Scaling

Allows you to scale down the Remote Console. You can still use both mouse and keyboard, however the scaling algorithm will not preserve all display details.

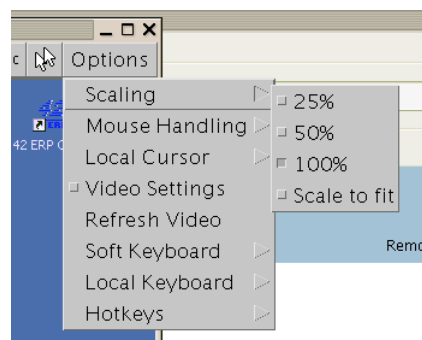


Figure 5-7. Remote Console Options Menu: Scaling

- Mouse Handling

The submenu for mouse handling offers two options for synchronizing the local and the remote mouse pointer as explained in the Section called *Mouse, Keyboard and Video configuration* in Chapter 4 .

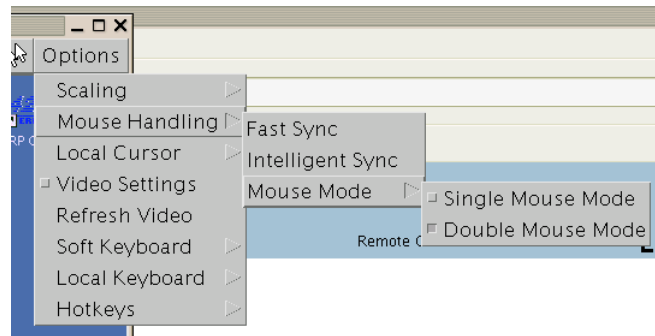


Figure 5-8. Remote Console Options Menu: Mouse Handling

- Fast Sync

The fast synchronization is used to correct a temporary but fixed skew.

- Intelligent Sync

Use this option if the fast sync does not work or the mouse settings have been changed on the host system.

Warning

This method takes more time than the fast one and requires a correctly adjusted picture. To setup the picture you may use either the auto adjustment function or the manual correction in the Video Settings panel .

- Local Cursor

Offers a list of different cursor shapes to choose from for the local mouse pointer. The selected shape will be saved for the current user and activated the next time this user opens the Remote Console. The number of available shapes depends on the Java Virtual Machine, a version of 1.2 or higher offers the full list.

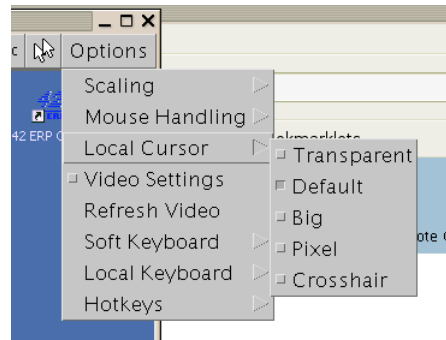


Figure 5-9. Remote Console Options Menu: Cursor

- Video Settings

Opens a panel for changing the LARA eco video settings. The LARA eco features two different dialogs which influence the video settings.

Video Settings through the HTML Frontend

Select this option to enable local video port. This option decides if the local video output of the LARA eco is active and passing through the incoming signal from the host system.

The option Noise Filter defines how the LARA eco reacts to small changes in the video input signal. A large filter setting needs less network traffic and leads to a faster video display but small changes in some display regions may not be recognized immediately. A small filter displays all changes instantly but may lead to a constant amount of network traffic even if display content is not really changing (depending on the quality of the video input signal). All in all the default setting should be suitable for most situations.

Video Settings through the remote console

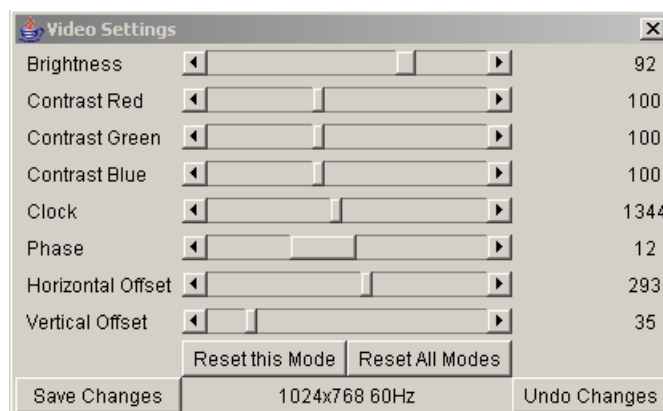


Figure 5-10. Video Settings Panel

Brightness

Controls the brightness of the picture.

Contrast

Controls the contrast of the picture.

Clock

Defines the horizontal frequency for a video line and depends on the video mode. Different video card types may require different values here. The default settings in conjunction with the auto adjustment procedure should be adequate for all common configurations. To achieve a better picture quality you may try to change this setting together with the sampling phase.

Phase

Defines the phase for video sampling, used to control the display quality together with the setting for sampling clock.

Horizontal Position

Use the left and right buttons to move the picture in horizontal direction while this option is selected.

Vertical Position

Use the left and right buttons to move the picture in vertical direction while this option is selected.

Reset this Mode

Reset mode specific settings to the factory-made defaults.

Reset all Modes

Reset all settings to the factory-made defaults.

Save changes

Save changes permanently.

Undo Changes

Restore last settings.

- Refresh Video

Use this option to refresh the video picture.

- Soft Keyboard

Opens up the Menu for the Soft-Keyboards.

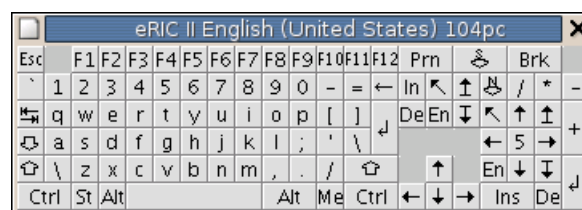


Figure 5-11. Soft Keyboard

- Show

Pops up the Soft-Keyboard. The Soft-Keyboard is necessary in case your host system runs a completely different language and country mapping than your administration machine.

- Mapping

Used for choosing the according language and country mapping of the Soft-Keyboard.

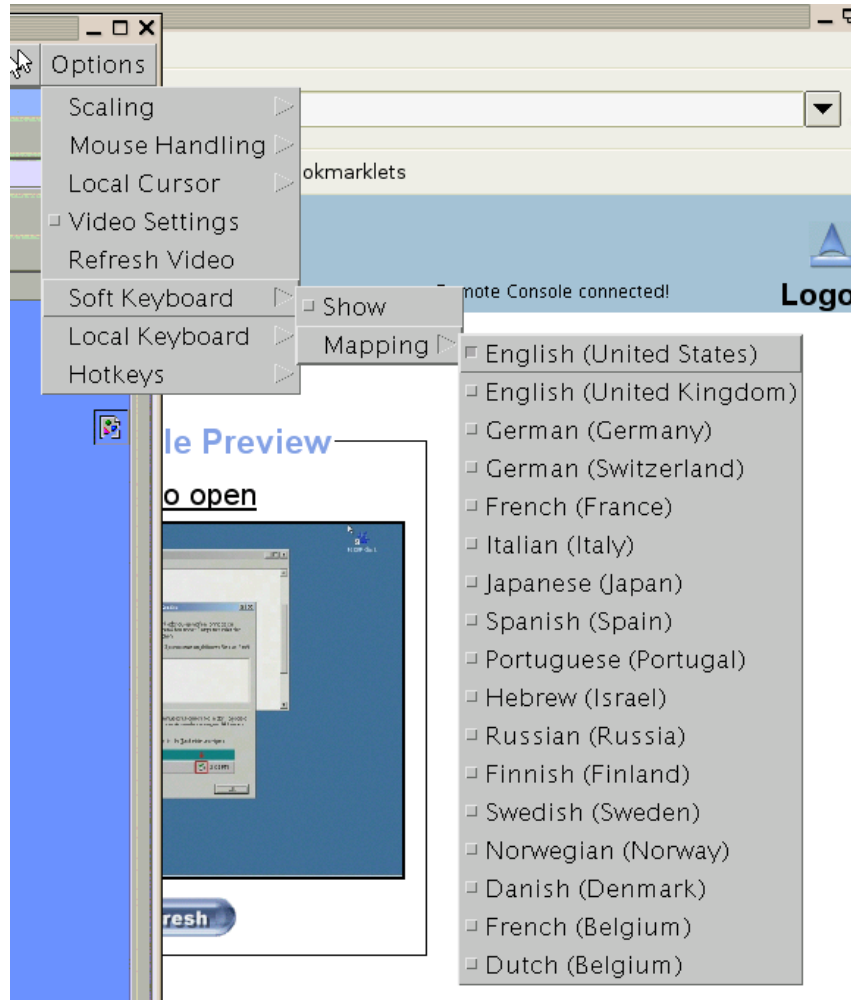


Figure 5-12. Soft Keyboard Mapping

- Local Keyboard

Used to change the language mapping of your browser machine running the Remote Console Applet. Normally, the applet determines the correct value automatically. However, depending on your particular JVM and your browser settings this is not always possible. A typical example is a German localized system that uses a US-English keyboard mapping. In this case you have to change the Local Keyboard setting to the right language manually.

- Hotkeys

Opens a list of hotkeys defined before. Choose one entry, the command will be sent to the host system.

A confirmation dialog can be added that will be displayed before sending the selected command to the remote host. Select “OK” to perform the command on the remote host.

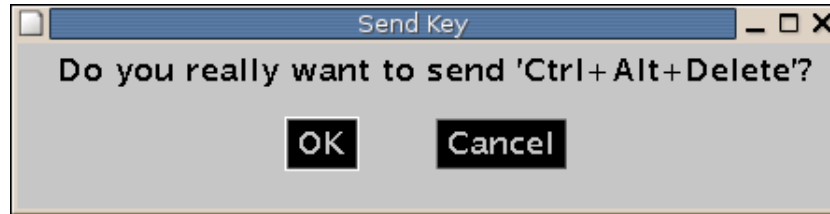


Figure 5-13. Remote Console Confirmation Dialog

Remote Console Status Line

The status line shows both console and the connection state. On the left the size of the remote screen is displayed. Figure 5-14 was taken from a Remote Console with a resolution of 800x600 pixels (see Appendix C for a list of screen resolutions that can be displayed using the LARA eco). The value in brackets describes the connection to the Remote Console. “Norm” means a standard connection without encryption, “SSL” indicates a secure connection using SSL.

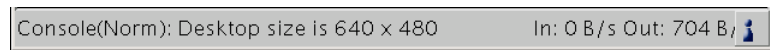


Figure 5-14. Status line

Furthermore, both the incoming (“ In: ”) and the outgoing (“ Out: ”) network traffic is visible (in kB/s). If compressed encoding is enabled, a value in brackets displays the compressed transfer rate.

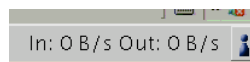


Figure 5-15. Status line transfer rate

The next button displays the Remote Console Access settings.

Table 5-3. Buttons displaying the access state



One single user is connected to the Remote Console of the LARA eco .



One or more users are connected to the Remote Console of the LARA eco .

Chapter 6. Menu Options

Remote Control

KVM Console

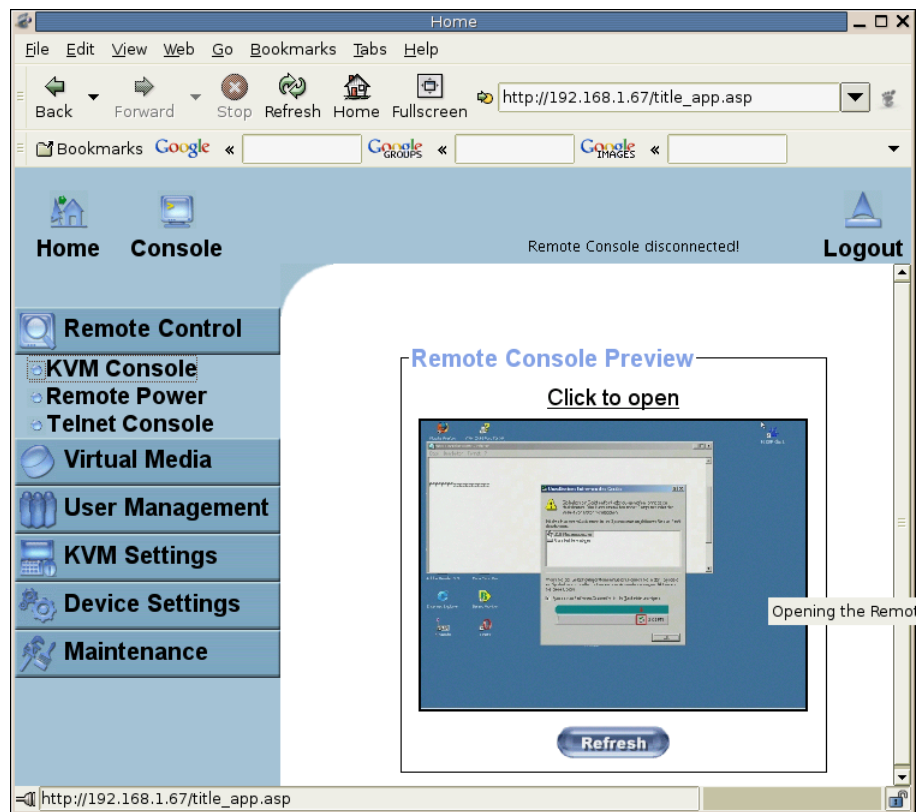


Figure 6-1. KVM Console

Remote Console Preview

To open the KVM console either click on the menu entry on the left or on the console picture on the right. To refresh the picture click on the button that is named "Refresh" .

For the power settings see the Section called *Remote Power* .

Remote Power

The power button is the representation of the ATX power button on your host system. It is used to switch on and off the power supply.

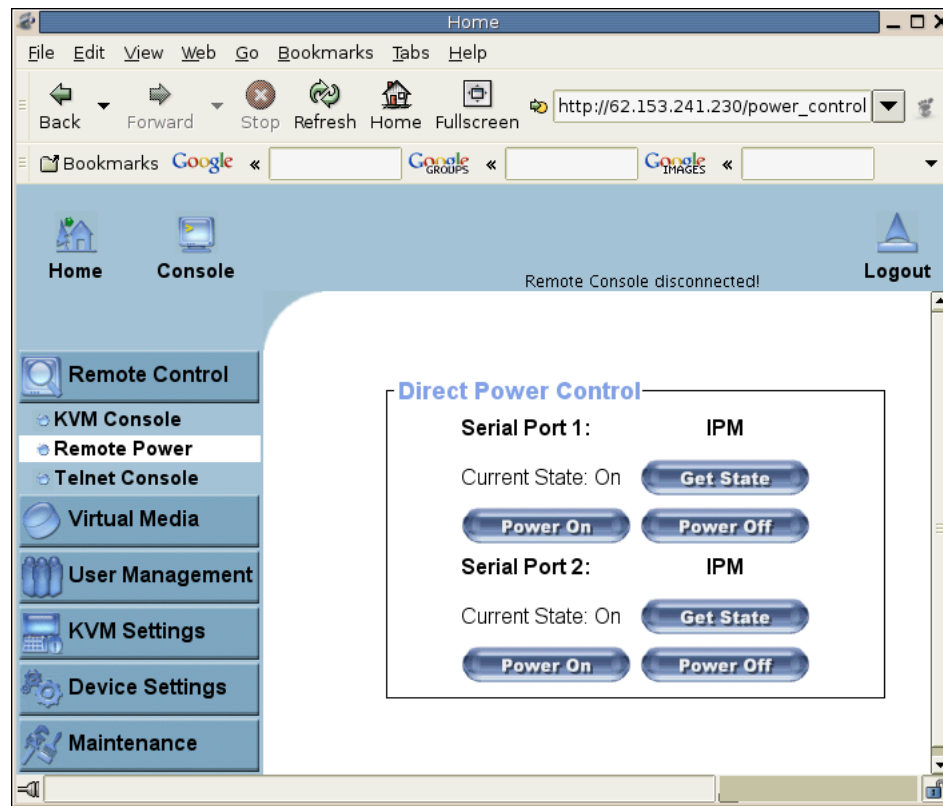


Figure 6-2. LARA eco Power Buttons

Get State

Display the current status for the selected interface.

Power On

Power on the system.

Power Off

Pressing this button is similar to pressing the Power button directly on the remote system. Be aware that pressing this button will result in an unconditional and immediate shut down of the system. This might damage open files and the file system itself.

Warning

The prerequisite for the remote power on/off button to work is a correct installation of the LARA eco .

Telnet Console

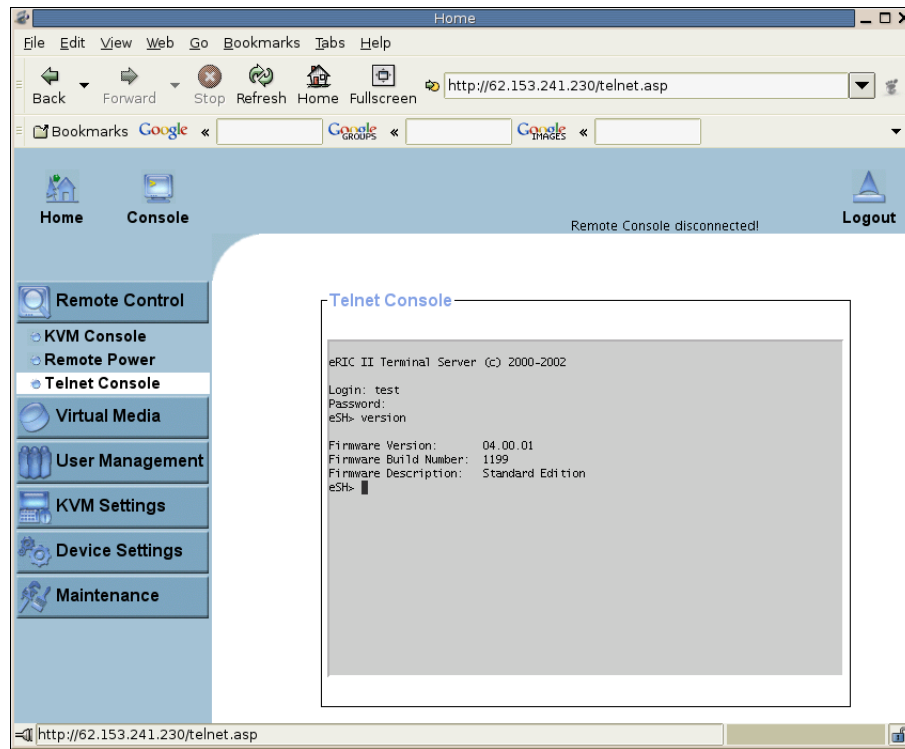


Figure 6-3. Telnet Console

The LARA eco firmware features a Telnet gateway that enables a user to connect to the LARA eco via a standard Telnet client.

For connecting to the LARA eco via Telnet protocol you may use a terminal program such as `xterm`, `TeraTerm` or `Putty`. As an alternative you may also enter the `telnet` command on the command line or use the “Run” dialog from the Windows Start Menu. As an example you may type the following sequence:

```
telnet 192.168.1.22
```

Replace the IP address by the one that is actually assigned to the LARA eco. This will prompt for user name and password in order to log into the device. The credentials that need to be entered for authentication are identical to those of the web interface. That means the user management of the Telnet interface is entirely controlled with the according functions of the web interface.

Once you have successfully logged into the LARA eco a command line will be presented and you can enter the according management commands.

In general, the Telnet interface supports two operation modes: the command line mode and the terminal mode. The command line mode is used to control or display some parameters. In terminal mode the pass-through access to serial port 1 is activated (if the serial settings were made accordingly). All inputs are redirected to the device on serial port #1 and its answers are displayed on the Telnet interface.

The following list shows the command syntax and their usage.

help

Displays the list of possible commands

cls

Clears the screen

quit

Exits the current session and disconnects from the client

version

Displays the release information

terminal

Starts the terminal pass-through mode for serial port #1. The key sequence `esc exit` switches back to the command mode. The command has an optional parameter (1 or 2) to select the desired serial port for pass-through access.

Virtual Media

Floppy Disk

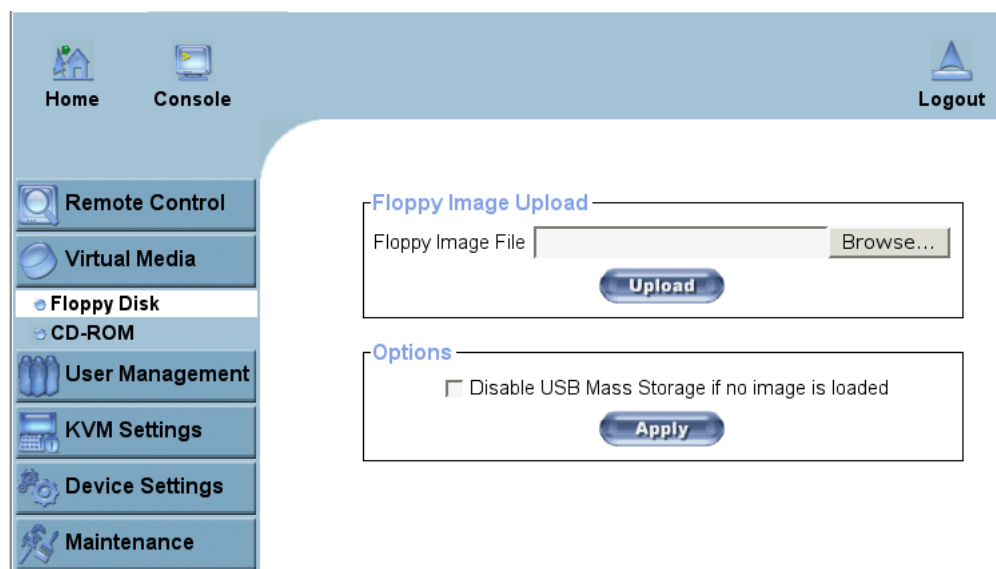


Figure 6-4. Virtual Floppy Area

Upload a Floppy Image

Within two small steps working on the basis of a certain (floppy) image can be achieved.

- First the path of the image has to be specified. You can do that either by hand or by using the file selection dialog of your web browser. To open the file selection dialog click on the button “Browse” and select the desired image file.



Figure 6-5. Select Image File

The maximum image size is limited to 1.44MB. To use a larger image mount this image via Windows Share (or SAMBA) (see the Section called *Use Image on Windows Share (SAMBA)* for details).

- Secondly, click on the button “Upload” to initiate the transfer of the chosen image file into the LARA eco’s on-board memory. This image file is kept in the on-board memory of the LARA eco until the end of the current session, until you logged out or initiated a reboot of the LARA eco .

Options

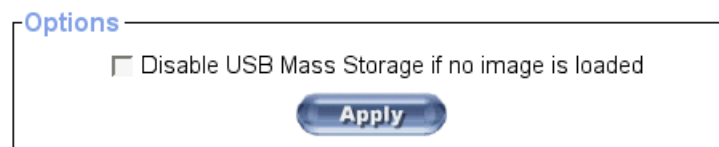


Figure 6-6. USB mass storage option

Set this option to disable the mass storage emulation (and hide the virtual drive) if no image file is currently loaded. If unset and no file image will be found, it may happen that the host system will hang on boot due to changes in the boot order or the boot manager (LILO, GRUB). This case was reported for some Windows versions (2000, XP), other OS may not be fully excluded. This behaviour depends on the BIOS version used in that machine.

To set this option press the button “Apply” .

CD ROM

Use Image on Windows Share (SAMBA)

To include an image from a Windows share select “ CD-ROM ” from the submenu.



Figure 6-7. Selecting CD ROM

Image on Windows Share

| | |
|---------------------|----------------------|
| Share host | <input type="text"/> |
| Share name | <input type="text"/> |
| Path to image | <input type="text"/> |
| User (optional) | <input type="text"/> |
| Password (optional) | <input type="text"/> |

Figure 6-8. Select Windows Share

The following information has to be given to mount the selected image properly:

Share host

The server name or its IP address. On Windows 95, 98 and Windows ME do not specify the IP address but the server name (“NetBIOS Name”).

Share name

The name of the share to be used.

Path to image

The path of the image file on the share.

User (optional)

If necessary, specify the user name for the share named before. If unspecified and a guest account is activated, this guest account information will be used as your login.

Password (optional)

If necessary, specify the password for the given user name.

To register the specified file image and its location click on the button “Set” .

The specified image file is supposed to be accessible from the LARA eco . The information above has to be given from the point of view of the LARA eco . It is important to specify correct IP addresses and device names. Otherwise, the LARA eco may not be able to access the referenced image file properly, leave the given file unmounted and will display an according error message, instead. So, we recommend to state correct values and repeat this step if necessary.

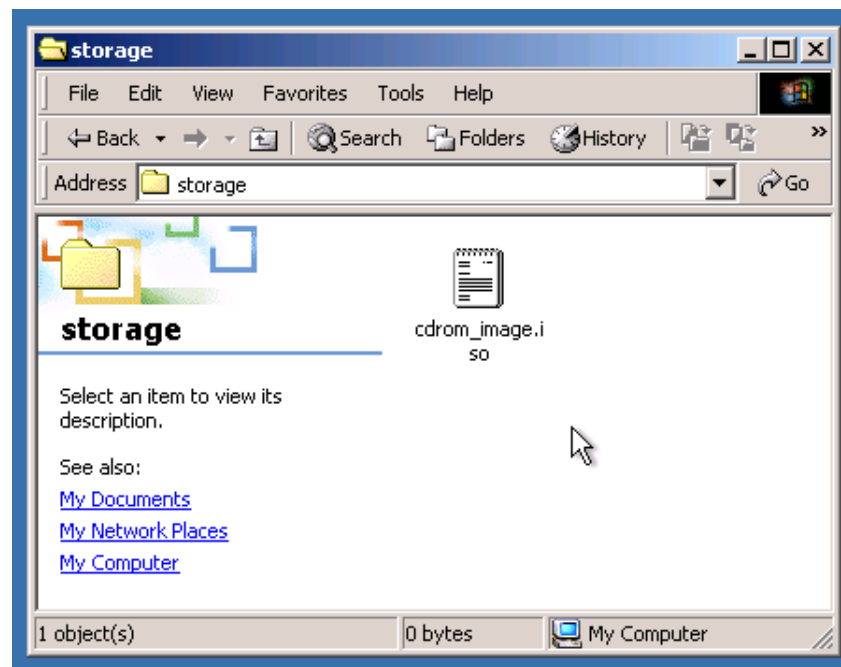


Figure 6-9. The image file on the share

Furthermore, the specified share has to be configured correctly. Therefore, administrative permissions are required. As a regular user you may not have these permissions. You should either login as a system administrator (or as “root” on UNIX systems) or ask your system administrator for help to complete this task.

Windows 2000/XP

Open the Explorer, navigate to the directory (or share) and press the right mouse button to open the context menu. Select “Sharing” to open the configuration dialog (see Figure 6-10).

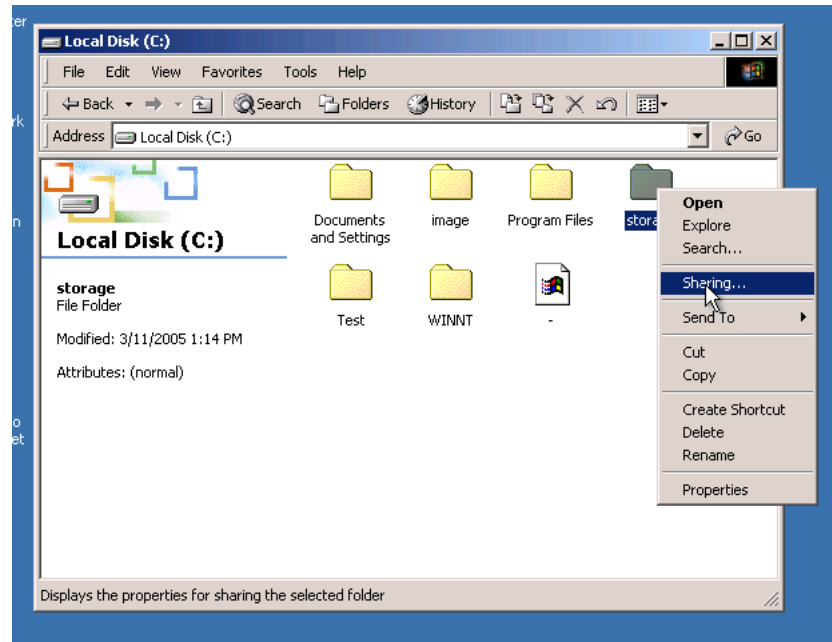


Figure 6-10. Explorer Context Menu

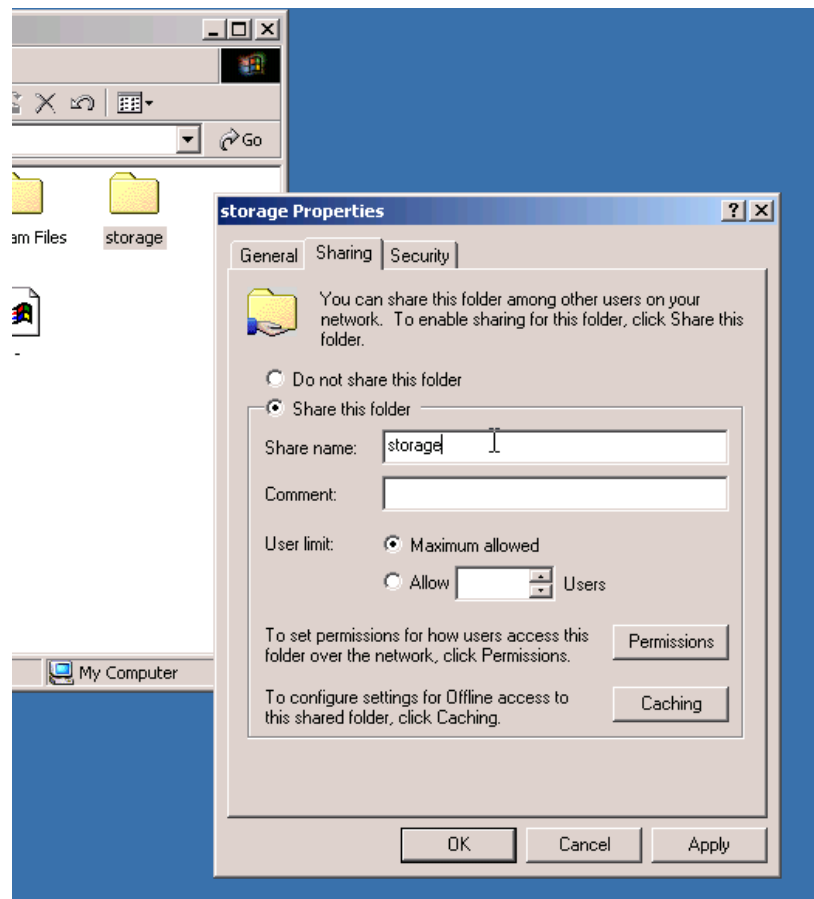


Figure 6-11. Share configuration dialog

Adjust the settings for the selected directory.

- Activate the selected directory as a share. Select “Share this folder” .
- Choose an appropriate name for the share. You may also add a short description for this folder (input field “Comment”).
- If necessary, adjust the permissions (button “permissions”).
- Click “OK” to set the options for this share.

UNIX and UNIX-like OS (UNIX, Solaris, Linux)

If you like to access the share via SAMBA, SAMBA has to be set up properly. You may either edit the SAMBA configuration file `/etc/samba/smb.conf` or use the Samba Web Administration Tool (SWAT) or WebMin to set the correct parameters.

For additional options see the Section called *Options* for details.

Creating an Image

Floppy Images

UNIX and UNIX-like OS

To create an image file make use of “dd” . This is one of the original UNIX utilities and is included in every UNIX-like OS (UNIX, Sun Solaris, Linux).

To create a floppy image file copy the contents of a floppy to a file. You can use the following command:

```
dd [ if=/dev/fd0 ][ of=/tmp/floppy.image ]
```

dd reads the entire disc from the device `/dev/fd0` and saves the output in the specified output file `/tmp/floppy.image` . Adjust both parameters exactly to your needs (input device etc.)

MS Windows

You can use the tool “RawWrite for Windows” .

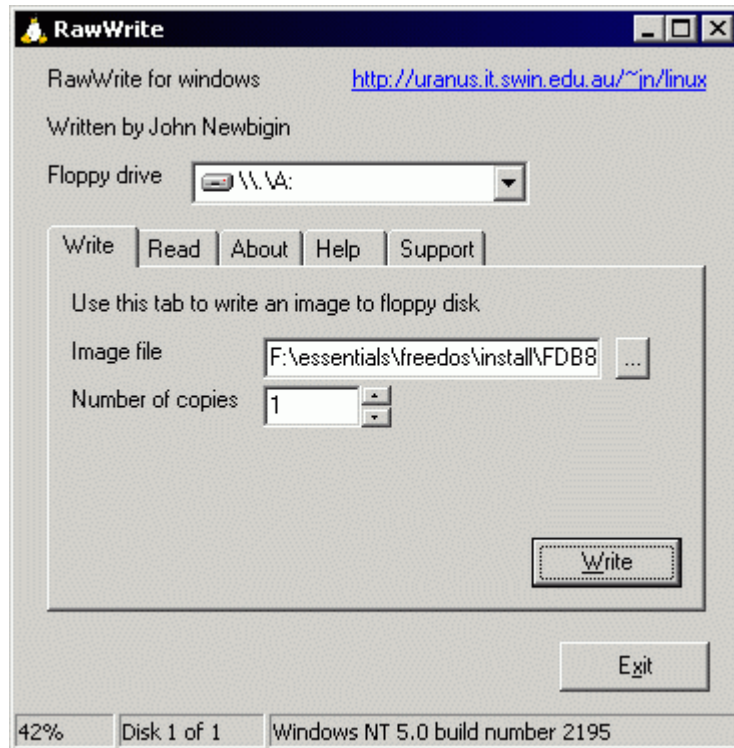


Figure 6-12. RawWrite for Windows selection dialog

Select the tab “Read” from the menu. Enter (or choose) the name of the file in which you would like to save the floppy content. Click on the button “Copy” to initiate the image creation process.

For related tools you may have a look at the homepage of the fdos project (<http://www.fdos.org/ripcord/rawrite/>).

CD ROM/ISO 9660 Images

UNIX and UNIX-like OS

To create an image file make use of “dd” . This is one of the original UNIX utilities and is included in every UNIX-like OS (UNIX, Sun Solaris, Linux).

To create a CDROM image file copy the contents of the CDROM to a file. You can use the following command:

```
dd [ if=/dev/cdrom ][ of=/tmp/cdrom.image ]
```

dd reads the entire disc from the device `/dev/cdrom` and saves the output in the specified output file `/tmp/cdrom.image` . Adjust both parameters exactly to your needs (input device etc.).

MS Windows

To create the image file use your favourite CD imaging tool. Copy the whole contents of the disc into one single ISO image file on your harddisk.

For example, with “Nero” you choose “Copy and Backup” . Then, navigate to the “Copy Disc” section. Select the CD ROM or DVD drive you would like to create an ISO image from. Specify the filename of the ISO image and save the CD ROM content in that file.



Figure 6-13. Nero selection dialog

User Management

Change Password

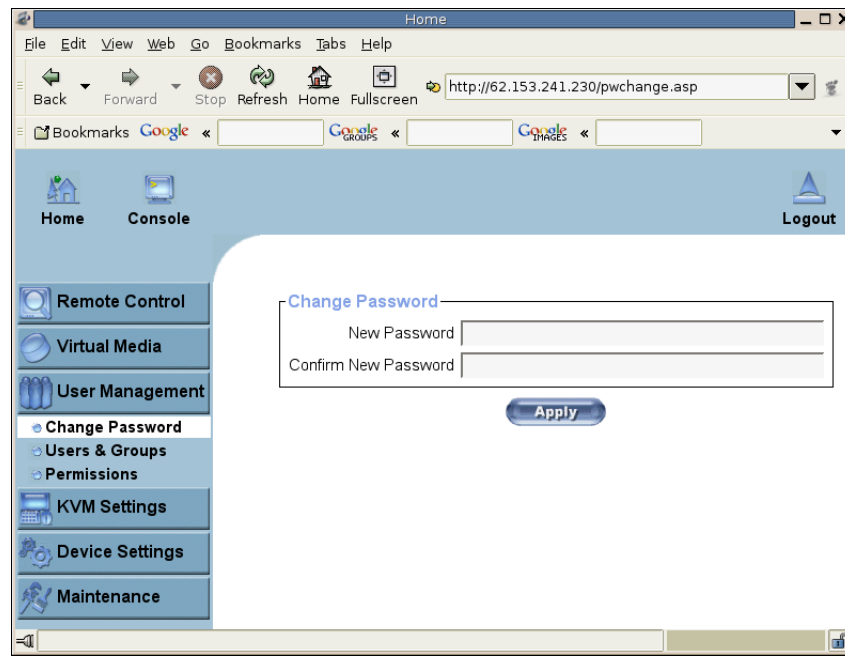


Figure 6-14. Set password

To change your password enter the new password in the upper entry field. Retype the password in the field below.

Click “Apply” to submit your changes.

Users And Groups

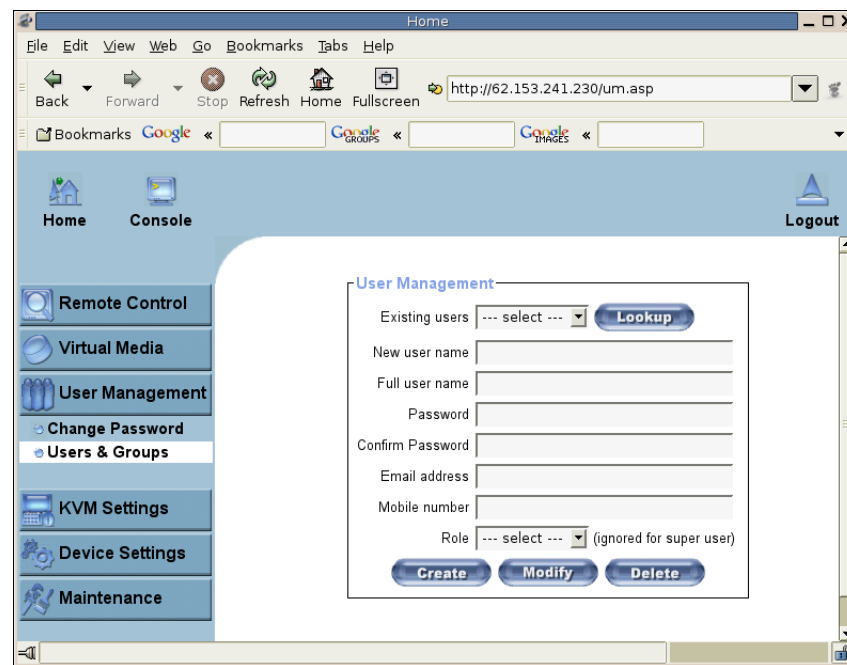


Figure 6-15. Set User

User Management

The LARA eco comes with 2 pre-configured user accounts that have fixed permissions. The account **super** has all possible rights to configure the device and to use all functions LARA eco offers. The account **user** has only the permission to open and use the Remote Console. Even his user name and password can only be changed by the **super** account.

Upon delivery, both accounts have the password **“pass”**. Make sure to change these passwords immediately after you have installed and firstly accessed your LARA eco.

While the **“user”** account never sees the following options, the user **“super”** can change the name and password for both accounts.

Existing users

Select an existing user for modification. Once a user has been selected, click the lookup button to see the user information.

New User name

The new user name for the selected account.

Password

The password for the login name. It must be at least four characters long.

Confirm password

Confirmation of the password above.

Email address

This is optional.

Mobile number

This information may be optionally provided.

Note: The number of user profiles is limited to 150. The number of users that make use of the LARA eco at the same time should not exceed the value of 25.

KVM Settings

User Console

The following settings are user specific. That means the super user can customize these settings for every users separately. Changing the settings for one user does not affect the settings for the other users.

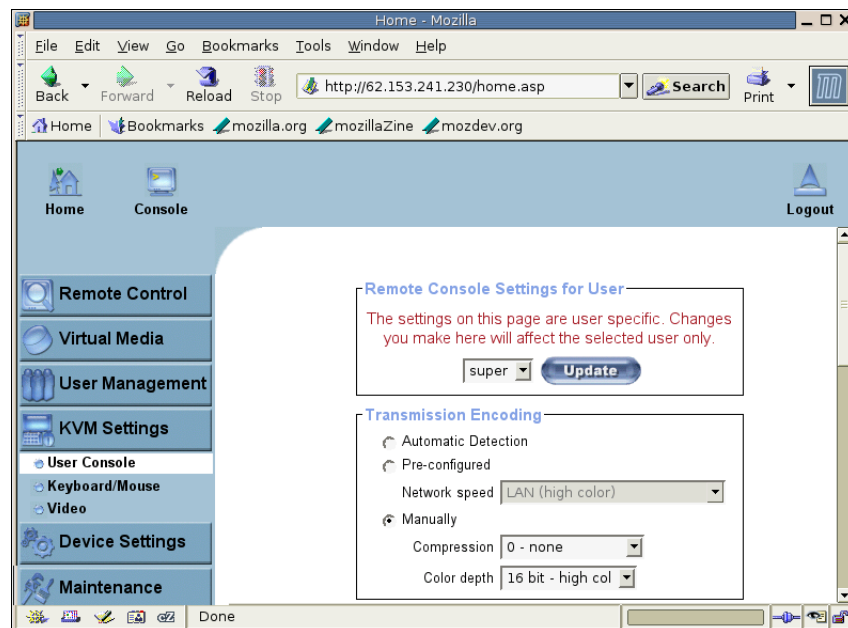


Figure 6-16. User Console Settings (Part 1)

Remote Console Settings for User

This selection box displays the user ID for which the values are shown and for which the changes will take effect. Select the desired user from the selection box and press the button "Update". This will result in displaying the according user settings below.

Note: You are allowed to change the settings of other users only if you have the necessary access rights for this task. For a regular user without the correct permissions it is not possible to change the settings for any other users.

Transmission Encoding

The Transmission Encoding setting allows changing the image-encoding algorithm that is used to transmit the video data to the Remote Console window. It is possible to optimize the speed of the remote screen depending on the number of users working at the same time and the bandwidth of the connection line (Modem, ISDN, DSL, LAN, etc.).

Automatic detection

The encoding and the compression level is determined automatically from the available bandwidth and the current content of the video image.

Pre-configured

The pre-configured settings deliver the best result because of optimized adjustment of compression and colour depth for the indicated network speed.

Manually

Allows to adjust both compression rate and the colour depth individually. Depending on the selected compression rate the data stream between the LARA eco and the Remote Console will be compressed in order to save bandwidth. Since high compression rates are very time consuming, they should not be used while several users are accessing the LARA eco simultaneously.

The standard colour depth is 16 Bit (65536 colours). The other colour depths are intended for slower network connections in order to allow a faster transmission of data. Therefore compression level 0 (no compression) uses only 16 Bit colour depth. At lower bandwidths only 4 Bit (16 colours) and 2 Bit (4 gray scales) are recommended for typical desktop interfaces. Photo-like pictures have best results with 4 Bit (16 gray scales). 1 Bit colour depth (black/white) should only be used for extremely slow network connections.

Remote Console Type

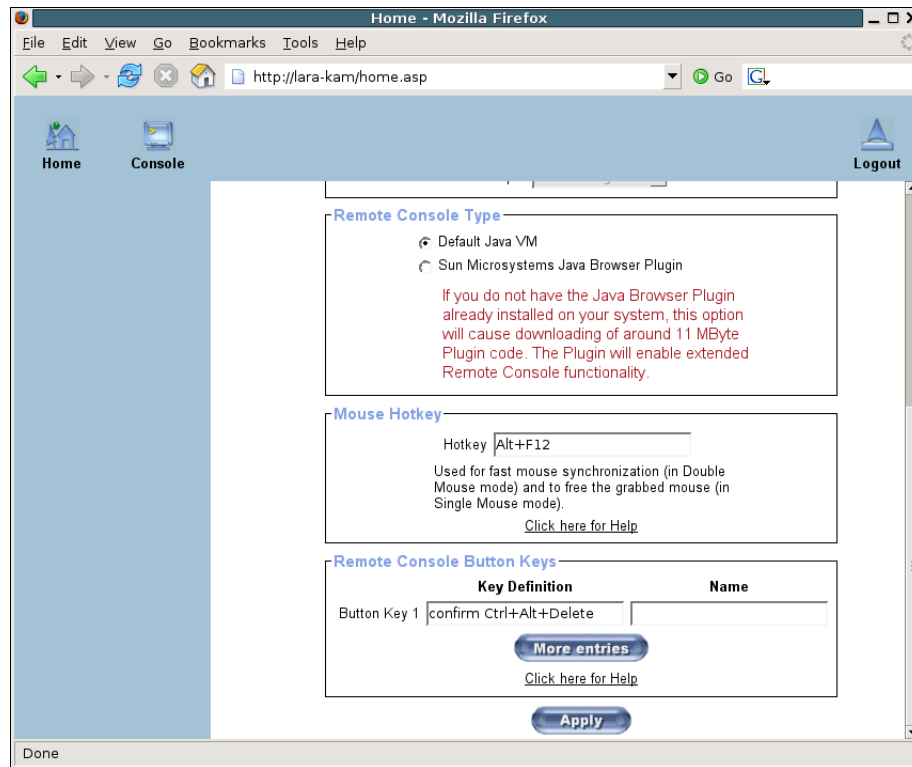


Figure 6-17. User Console Settings (Part 2)

Specifies which Remote Console Viewer to use.

Default Java Virtual Machine (JVM)

Uses the default JVM of your web browser. This may be the Microsoft JVM for the Internet Explorer or the Sun JVM if it is configured this way. Use of the Sun JVM may also be forced (see below).

Sun Microsystems Java Browser Plugin

Instructs the web browser of your administration system to use the JVM of Sun Microsystems. The JVM in the browser is used to run the code for the Remote Console window which is actually a Java Applet. If you check this box for the first time on your administration system and the appropriate Java plug-in is not yet installed on your system, it may be downloaded and installed automatically. However, in order to make the installation possible, you still have to answer the according dialogs with "yes". The download volume is around 11 Mbytes. The advantage of downloading Sun's JVM is the usage of a stable and identical JVM across different platforms. The Remote Console software is optimized for this JVM version and offers a wider range of functionality when run in SUN's JVM. (Hint: If you are connected over a slow connection to the Internet you can also pre-install the JVM on your administration machine.)

ActiveX control

This option instructs the web browser to use the ActiveX-Control of the KVM Vision Viewer, an application available separately. You have to install this program

on your local system. Please refer to the manual of the KVM Vision Viewer for further information. This option only works with Microsoft Internet Explorer on Win32 Systems.

Note: You may use the KVM Vision Viewer as delivered on the CD ROM enclosed with the LARA eco or download the latest KVM Vision Viewer release from Peppercon's website at <http://www.peppercon.com/> in section "Tools".

Mouse Hotkey

Allows to specify a hotkey combination which starts either the mouse synchronization process if pressed in the Remote Console or is used to leave the single mouse mode.

Remote Console Button Keys

Button Keys allow simulating keystrokes on the remote system that cannot be generated locally. The reason for this might be a missing key or the fact that the local operating system of the Remote Console is unconditionally catching this keystroke already. Typical examples are "Control+Alt+Delete" on Windows and DOS, what is always caught, or "Control+Backspace" on Linux for terminating the X-Server. The syntax to define a new Button Key is as follows:

```
[confirm] <keycode>[+|-[*]<keycode>]*
```

"confirm" requests confirmation by a dialog box before the key strokes will be sent to the remote host.

"keycode" is the key to be sent. Multiple key codes can be concatenated with a plus or a minus sign. The plus sign builds key combinations, all keys will be pressed until a minus sign or the end of the combination is encountered. In this case all pressed keys will be released in reversed sequence. So the minus sign builds single, separate keypresses and -releases. The star inserts a pause with a duration of 100 milliseconds. For a list of key codes and aliases the LARA eco recognizes refer to Appendix D.

Note: If you need more button keys than shown use the button "More entries". This will open a list of additional entry fields.

Keyboard/Mouse

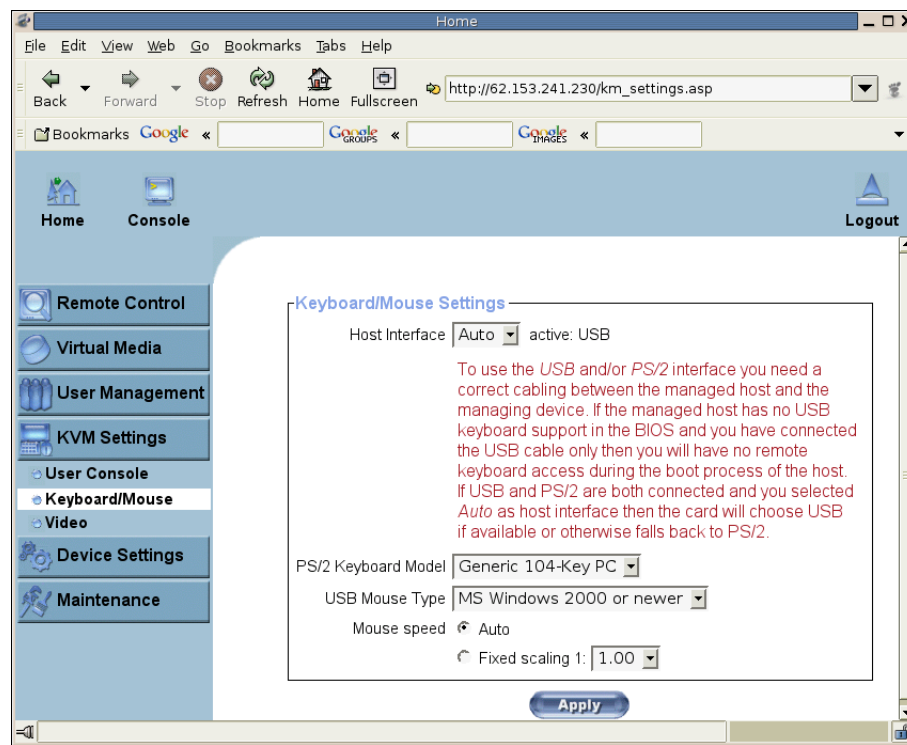


Figure 6-18. Keyboard and Mouse Settings

Host Interface

Enables a certain interface the mouse is connected to. You can choose between “Auto” for automatic detection, “USB” for a USB mouse and “PS/2 ” for a PS/2 mouse.

Warning

To use the USB and/or PS/2 interface you need a correct cabling between the managed host and the managing device. If the managed host has no USB keyboard support in the BIOS and you have connected the USB cable only then you will have no remote keyboard access during the boot process of the host. If USB and PS/2 are both connected and you selected “Auto” as host interface, then the card will select “USB” if available or otherwise falls back to “PS/2 ”.

To get USB remote keyboard access during the boot process of the host, the following conditions must be fulfilled:

- the host BIOS must have USB keyboard support
- the USB cable must be connected or must be selected in the Host interface option

PS/2 Keyboard Model

Enables a certain keyboard layout. You can choose between “Generic 101-Key PC” for a standard keyboard layout, “Generic 104-Key PC” for a standard keyboard layout extended by three additional Windows keys, “Generic 106-Key PC” for a Japanese keyboard, and “Apple Macintosh” for the Apple Macintosh.

USB Mouse Type

Enables the USB mouse type. Choose an appropriate option from the selection box. For a detailed description about the mouse type and recommended options for the different operating systems see the Section called *Recommended Mouse Settings* in Chapter 4.

Mouse Speed

- Auto mouse speed

Use this option if the mouse settings on the host use an additional acceleration setting. The LARA eco tries to detect the acceleration and speed of the mouse during the mouse sync process.

- Fixed mouse speed

Use a direct translation of mouse movements between the local and the remote pointer.

You may also set a fixed scaling which determines the amount the remote mouse pointer is moved when the local mouse pointer is moved by one pixel. This option only works when the mouse settings on the host are linear. This means that there is no mouse acceleration involved.

To set the options click on the button “Apply”.

Video

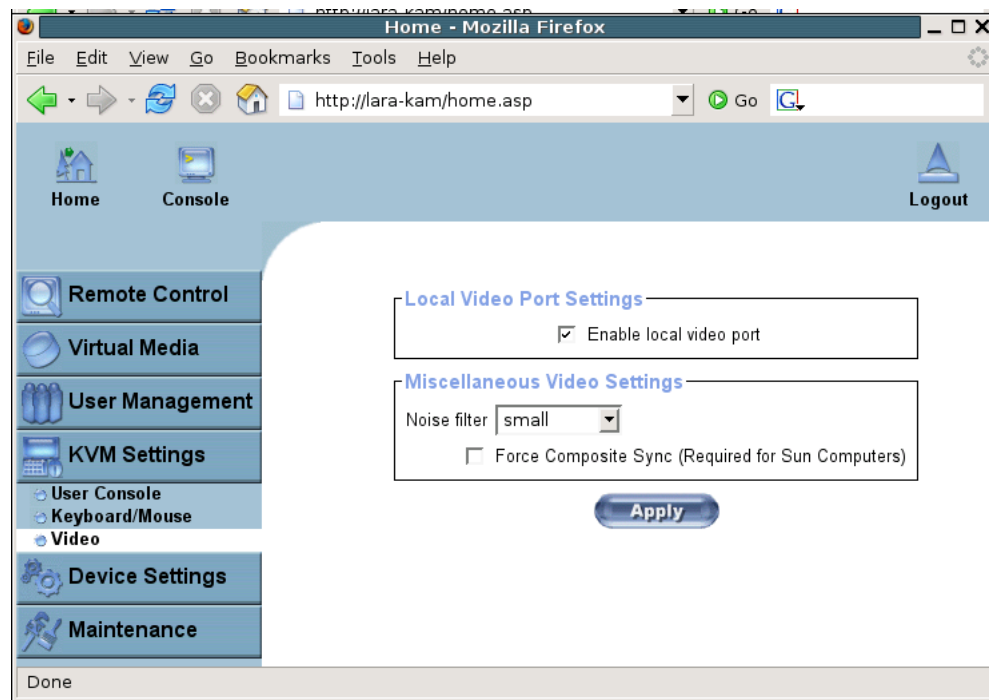


Figure 6-19. Video Settings

To set the options (see below) click on the button “Apply” .

Local Video Port Settings

Enable local video port

This option decides if the local video output of the LARA eco is active and passing through the incoming signal from the host system.

Miscellaneous Video Settings

Noise filter

This option defines how the LARA eco reacts to small changes in the video input signal. A large filter setting needs less network traffic and leads to a faster video display, but small changes in some display regions may not be recognized immediately. A small filter displays all changes instantly but may lead to a constant amount of network traffic even if the display content is not really changing (depending on the quality of the video input signal). All in all the default setting should be suitable for most situations.

Force Composite Sync (Required for Sun Computers)

To support signal transmission from a Sun machine enable this option. If not enabled the picture of the remote console will not be visible.

Device Settings

Network

The Network Settings panel as shown in Figure 6-20 allows changing network related parameters. Each parameter will be explained below. Once applied the new network settings will immediately come into effect.

Figure 6-20. Network Settings

Warning

The initial IP configuration is usually done directly at the host system using the special procedure described in Table 4-1 .

Warning

Changing the network settings of the LARA eco might result in losing connection to it. In case you change the settings remotely make sure that all the values are correct and you still have an option to access the LARA eco .

Basic Network Settings

IP auto configuration

With this option you can define if the LARA eco should fetch its network settings from a DHCP or BOOTP server. For DHCP select “dhcp” and for BOOTP select “bootp” accordingly. If you choose “none” then IP auto configuration is disabled.

IP address

IP address in the usual dot notation.

Subnet Mask

The net mask of the local network.

Gateway IP address

In case the LARA eco should be accessible from networks other than the local one, this IP address must be set to the local network router’s IP address.

Primary DNS Server IP Address

IP address of the primary Domain Name Server in dot notation. This option may be left empty, however the LARA eco will not be able to perform name resolution.

Secondary DNS Server IP Address

IP address of the secondary Domain Name Server in dot notation. It will be used in case the Primary DNS Server cannot be contacted.

Miscellaneous Network Settings

Remote Console And HTTPS port

Port number at which the LARA eco’s Remote Console server and HTTPS server are listening. If left empty the default value will be used.

HTTP port

Port number at which the LARA eco’s HTTP server is listening. If left empty the default value will be used.

Telnet port

Port number at which the LARA eco’s Telnet server is listening. If left empty the default value will be used.

Bandwidth Limit

The maximum network traffic generated through the LARA eco Ethernet device. Value in Kbit/s.

Enable Telnet access

Set this option to allow accessing the LARA eco using the Telnet gateway (see the Section called *Telnet Console*).

Disable Setup Protocol

Enable this option to exclude the LARA eco from the setup protocol.

Dynamic DNS

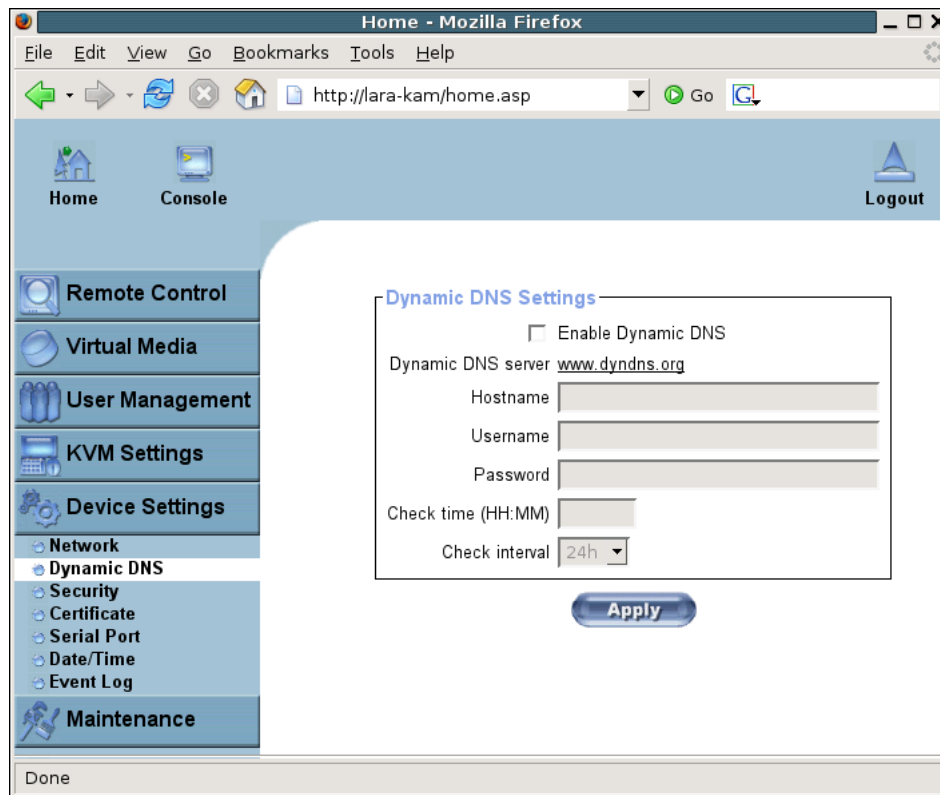


Figure 6-21. Dynamic DNS

A freely available Dynamic DNS service (`dyndns.org`) can be used in the following scenario (see Figure 6-22):

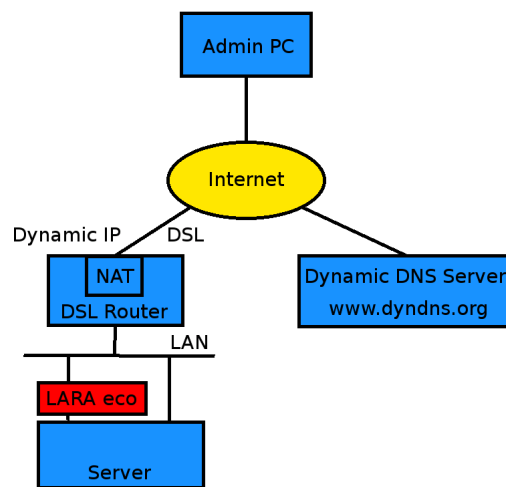


Figure 6-22. Dynamic DNS Scenario

The LARA eco is reachable via the IP address of the DSL router which is dynamically assigned by the provider. Since the administrator does not know the IP address assigned by the provider, the LARA eco connects to a special dynamic DNS server in regular intervals and registers its IP address there. The administrator may contact this server as well and pick up the same IP address belonging to his card.

The administrator has to register a LARA eco that is supposed to take part in the service with the Dynamic DNS Server and assign a certain hostname to it. He will get a nickname and a password in return to the registration process. This account information together with the hostname is needed in order to determine the IP address of the registered LARA eco .

You have to perform the following steps in order to enable Dynamic DNS:

- Make sure that the LAN interface of the LARA eco is properly configured.
- Enter the Dynamic DNS Settings configuration dialog as shown in Figure 6-21 .
- Enable Dynamic DNS and change the settings according to your needs (see below).

Enable Dynamic DNS

This enables the Dynamic DNS service. This requires a configured DNS server IP address.

Dynamic DNS server

This is the server name where LARA eco registers itself in regular intervals. Currently this is a fixed setting since only `dyndns.org` is supported for now.

Hostname

This is the hostname of the LARA eco that is provided by the Dynamic DNS Server. (use the whole name including the domain, e.g. `testserver.dyndns.org` , not just the actual hostname).

Username

You have registered this username during your manual registration with the Dynamic DNS Server. Spaces are not allowed in the Nickname.

Password

You have used this password during your manual registration with the Dynamic DNS Server.

Check time

The LARA eco card registers itself in the Dynamic DNS server at this time.

Check interval

This is the interval for reporting again to the Dynamic DNS server by the LARA eco .

Warning

The LARA eco has its own independent real time clock. Make sure the time setting of the LARA eco is correct. (see the Section called *Date And Time*)

Security

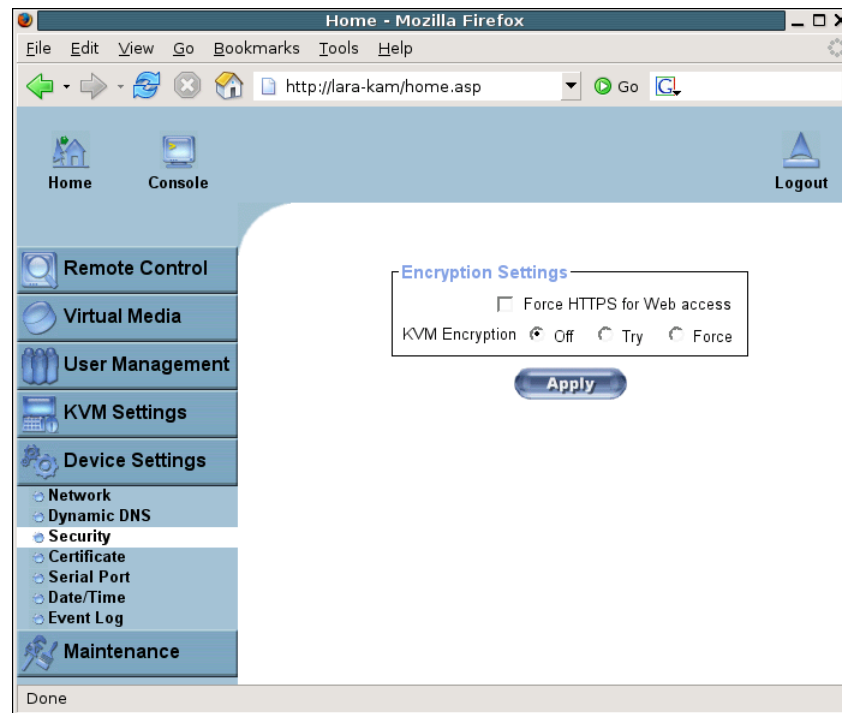


Figure 6-23. Device Security

Encryption Settings

Force HTTPS

If this option is enabled, access to the web front-end is only possible using a HTTPS connection. The LARA eco will not listen on the HTTP port for incoming connections.

In case you want to create your own SSL certificate that is used to identify the LARA eco refer to the Section called *Certificate*.

KVM encryption

This option controls the encryption of the RFB protocol. RFB is used by the Remote Console to transmit both the screen data to the administrator machine and keyboard and mouse data back to the host.

If set to "Off" no encryption will be used. If set to "Try" the applet tries to make an encrypted connection. In case that the connection cannot be established an unencrypted connection will be used instead. If set to "Force" the applet tries to make an encrypted connection. An error will be reported in case the connection establishment fails.

Certificate

Figure 6-24. Certificate Settings

The LARA eco uses the Secure Socket Layer (SSL) protocol for any encrypted network traffic between itself and a connected client. During the connection establishment the LARA eco has to expose its identity to a client using a cryptographic certificate. Upon delivery this certificate and the underlying secret key is the same for all LARA eco ever produced and certainly will not match the network configuration that will be applied to the LARA eco by its user. The certificate's underlying secret key is also used for securing the SSL handshake. Hence, this is a security risk (but far better than no encryption at all).

However, it is possible to generate and install a new base64 x.509 certificate that is unique for a particular LARA eco. In order to do that, the LARA eco is able to generate a new cryptographic key and the associated Certificate Signing Request (CSR) that needs to be certified by a certification authority (CA). A certification authority verifies that you are the person who you claim you are and signs and issues a SSL certificate to you.

To create and install a SSL certificate for the LARA eco the following steps are necessary:

- Create a SSL Certificate Signing Request using the panel shown in Figure 6-24. You need to fill out a number of fields that are explained below. Once this is done, click on the button "Create" which will initiate the Certificate Signing Request generation. The CSR can be downloaded to your administration machine with the "Download CSR" button (see Figure 6-25).
- Send the saved CSR to a CA for certification. You will get the new certificate from the CA after a more or less complicated traditional authentication process (depending on the CA).
- Upload the certificate to the LARA eco using the "Upload" button as shown in Figure 6-25.

SSL Certificate Signing Request (CSR)

The following CSR is pending:

| | | |
|------------------------|---|-----------------|
| countryName | = | US |
| stateOrProvinceName | = | U.S.A. |
| localityName | = | Washington D.C. |
| organizationName | = | ACME Corp. |
| organizationalUnitName | = | Marketing Dept. |
| commonName | = | John Doe |
| emailAddress | = | jd@acme.com |

Download
Delete

SSL Certificate Upload

SSL Certificate File Browse...

Upload

Figure 6-25. SSL Certificate Upload

After completing these three steps the LARA eco has its own certificate that is used for identifying the card to its clients.

Warning

If you destroy the CSR on the LARA eco there is no way to get it back! In case you deleted it by mistake, you have to repeat the three steps as described above.

Common name

This is the network name of the LARA eco once it is installed in the user's network (usually the fully qualified domain name). It is identical to the name that is used to access the LARA eco with a web browser but without the prefix "http://". In case the name given here and the actual network name differ, the browser will pop up a security warning when the LARA eco is accessed using HTTPS.

Organizational unit

This field is used for specifying to which department within an organization the LARA eco belongs.

Organization

The name of the organization to which the LARA eco belongs.

Locality/City

The city where the organization is located.

State/Province

The state or province where the organization is located.

Country (ISO code)

The country where the organization is located. This is the two-letter ISO code, e.g. DE for Germany, or US for the U.S.

Challenge Password

Some certification authorities require a challenge password to authorize later changes on the certificate (e.g. revocation of the certificate). The minimal length of this password is four characters.

Confirm Challenge Password

Confirmation of the Challenge Password.

Email

The email address of a contact person that is responsible for the LARA eco and its security.

Key length

This is the length of the generated key in bits. 1024 Bits are supposed to be sufficient for most cases. Longer keys may result in slower response time of the LARA eco during connection establishment.

Serial Settings

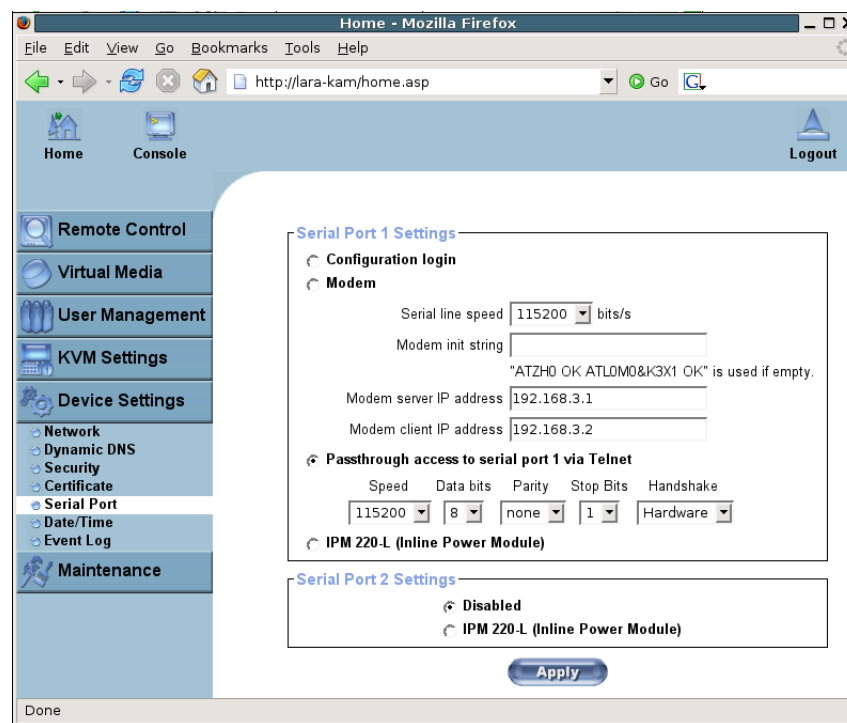


Figure 6-26. Serial Settings

The LARA eco Serial Settings (Figure 6-26) allow you to specify what device is connected to the serial port and how to use it.

Configuration or console login

Do not use the serial port for any special function, use it only for the initial configuration (see Table 4-1).

Modem

The LARA eco offers remote access using a telephone line in addition to the standard access over the built-in Ethernet adapter. The modem needs to be connected to the serial interface of the LARA eco .

Logically, connecting to the LARA eco using a telephone line means nothing else than building up a dedicated point-to-point connection from your console computer to the LARA eco . In other words, the LARA eco acts as an Internet Service Provider (ISP) to which you can dial in. The connection is established using the Point-to-Point Protocol (PPP). Before you connect to the LARA eco make sure to configure your console computer accordingly. For instance, on Windows based operating systems you can configure a dial-up network connection which defaults to the right settings like PPP.

The Modem Settings panel allows you to configure the remote access to the LARA eco using a modem. The meaning of each parameter will be described below. The modem settings are part of the serial settings panel .

Serial line speed

The speed with which the LARA eco is communicating with the modem. Most of all modems available today will support the default value of 115.200 bps. In case you are using an old modem and discovering problems try to lower this speed.

Modem Init String

The initialization string used by the LARA eco to initialize the modem. The default value will work with all modern standard modems directly connected to a telephone line. In case you have a special modem or the modem is connected to a local telephone switch that requires a special dial sequence in order to establish a connection to the public telephone network, you can change this setting by giving a new string. Refer to the modem's manual about the AT command syntax.

Modem server IP address

This IP address will be assigned to the LARA eco itself during the PPP handshake. Since it is a point-to-point IP connection virtually every IP address is possible but you must make sure that it is not interfering with the IP settings of the LARA eco and your console computer. The default value will work in most cases.

Modem client IP address

This IP address will be assigned to your console computer during the PPP handshake. Since it is a point-to-point IP connection virtually every IP address is possible but you must make sure that it is not interfering with the IP settings of the LARA eco and your console computer. The default value will work in most cases.

Passthrough access to serial port via Telnet

Using this option it is possible to connect an arbitrary device to the serial port and access it (assuming it provides terminal support) via Telnet. Select the appropriate options for the serial port and use the Telnet Console or a standard Telnet client to connect to the LARA eco . For more information about the Telnet interface you may have a look at the Section called *Telnet Console* .

IPM 220-L (Inline Power Module)

This is an optionally available external module to switch power of a single system by putting it in the power supply line of the controlled system.

Date And Time

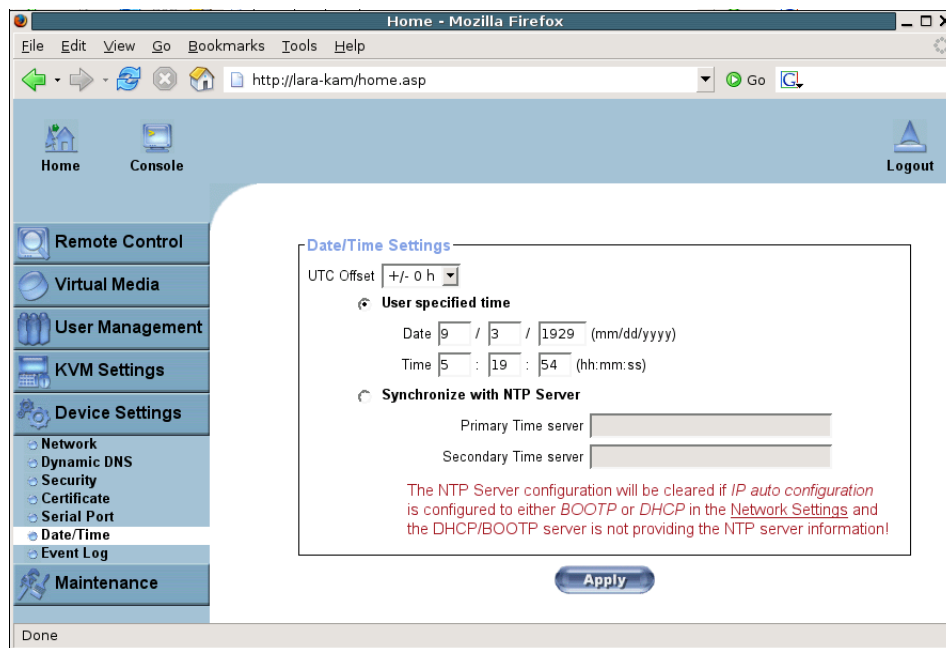


Figure 6-27. Date and Time

This link refers to a page where the internal realtime clock of the LARA eco can be set up (see Figure 6-27). You have the possibility to adjust the clock manually or to use a NTP time server. Without a time server your time setting will not be persistent, so you have to adjust it again after the LARA eco loses power for more than a few minutes. To avoid this you can use a NTP time server which sets up the internal clock automatically to the current UTC time. Because NTP server time is always UTC, there is a setting that allows you to set up a static offset to get your local time.

Warning

There is currently no way to adjust the daylight saving time automatically. So you have to set up the UTC offset twice a year properly to the local rules of your country.

Event Log

Home - Mozilla Firefox
http://lara-kam/home.asp

Home Console Logout

Remote Control
Virtual Media
User Management
KVM Settings
Device Settings
Network
Dynamic DNS
Security
Certificate
Serial Port
Date/Time
Event Log
Maintenance

Event Log Targets

☒ **List Logging Enabled**
 Entries shown per page: 20 (Default: 20)
 Clear internal log [Clear](#)

☐ **NFS Logging Enabled**
 NFS Server
 NFS Share
 NFS Log File

☐ **SMTP Logging Enabled**
 SMTP Server
 Receiver Email Address
 Sender Email Address

☐ **SNMP Logging Enabled**
 Destination IP
 Community
[Click here to view the B050-000 SNMP MIB](#)

Event Log Assignments

| Event | List |
|----------------|-------------------------------------|
| Board Message | <input checked="" type="checkbox"/> |
| Security | <input checked="" type="checkbox"/> |
| Remote Console | <input checked="" type="checkbox"/> |
| Host Control | <input checked="" type="checkbox"/> |
| Authentication | <input checked="" type="checkbox"/> |

[Apply](#)

Done

Figure 6-28. Event Log

Important events like a login failure or a firmware update are logged to a selection of logging destinations (see Figure 6-28). Each of those events belong to an event group which can be activated separately.

The common way to log events is to use the internal log list of the LARA eco. To show the log list click on “Event Log” on the “Maintenance” page. In the Event Log Settings you can choose how many log entries are shown on each page. Furthermore, you can clear the log file here.

Event Log Targets

List logging enabled

To log events you may use the internal log list of the LARA eco . To show the log list click on “Event Log” on the “Maintenance” page.

Since the LARA eco 's system memory is used to save all the information, the maximum number of possible log list entries is restricted to 1.000 events. Every entry that exceeds this limit overrides the oldest one automatically.

Warning

If the reset button on the HTML frontend is used to restart the LARA eco , all logging information is saved permanently and is available after the LARA eco has been started. If the LARA eco loses power or a hard reset is performed, all logging data will be lost. To avoid this use one of the log methods described below.

NFS Logging enabled

Define a NFS server where a directory or a static link has to be exported to, in order to write all logging data to a file that is located there. To write logging data from more than one LARA eco devices to only one NFS share, you have to define a file name that is unique for each device. When you change the NFS settings and press the button “Apply” , the NFS share will be mounted immediately. That means the NFS share and the NFS server must be filled with valid sources or you will get an error message.

Warning

In contrast to the internal log file on the LARA eco , the size of the NFS log file is not limited. Every log event will be appended to the end of the file so it grows continuously and you may have to delete it or move it away from time to time.

SMTP Logging enabled

With this option the LARA eco is able to send Emails to an address given by the Email address text field in the Event Log Settings. These mails contain the same description strings as the internal log file and the mail subject is filled with the event group of the occurred log event. In order to use this log destination you have to specify a SMTP server that has to be reachable from the LARA eco device and that needs no authentication at all (<serverip>:<port>).

SNMP Logging enabled

If this is activated, the LARA eco sends a SNMP trap to a specified destination IP address, every time a log event occurs. If the receiver requires a community string, you can set it in the appropriate text field. Most of the event traps only contain one descriptive string with all information about the log event. Only authentication and host power events have an own trap class that consists of several fields with detailed information about the occurred event. To receive this SNMP traps any SNMP trap listener may be used.

Event Log Assignments

You may choose which actions of the LARA eco will be saved in the log file. Tick the desired box(es) and click “Apply” to confirm your selection.

Maintenance

Device Information

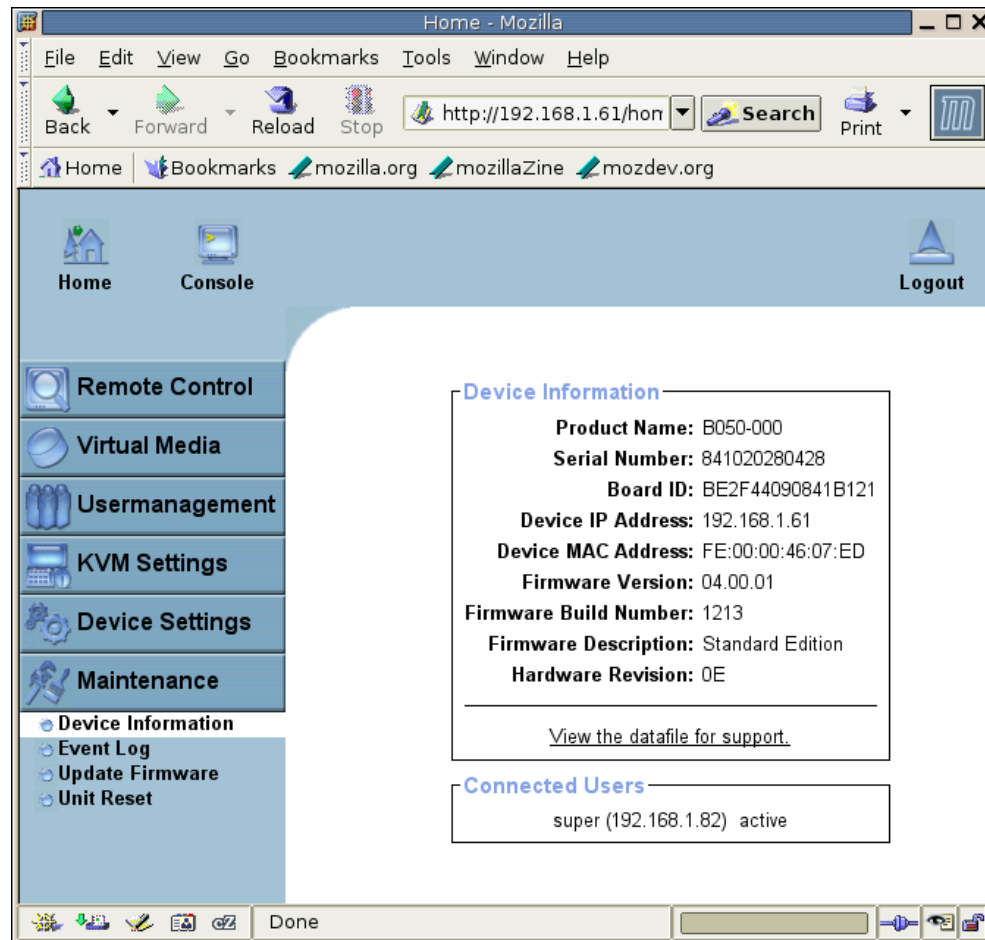


Figure 6-29. Device Information

This section contains a summary with various information about this LARA eco and its current firmware and allows you to reset the card. You may have a look at Figure 6-29 for an example.

The Data file for support allows you to download the LARA eco data file with specific support information. This is an XML file with certain customized support information like the serial number etc. You may send us this information together with a support request. It will help us to locate and solve your reported problem.

| Connected Users | | |
|--------------------------------------|--|-------------|
| test (62.238.0.39) | | active |
| test (80.145.25.183) | | 26 min idle |
| test (212.183.10.29) | | 20 min idle |
| test (62.153.241.228) RC (exclusive) | | active |

↑
↑
↑
↑

Host (IP address)
 User activity

Connected user(s)
 Remote Console opened (in exclusive mode)

Figure 6-30. Connected Users

Figure 6-30 displays the LARA eco activity. From left to right the connected user(s), its IP address (from which host the user comes from) and its activity status is displayed. "RC" means that the Remote Console is open. If the Remote Console is opened in "exclusive mode" the term "(exclusive mode)" is added. For more information about this option see the Section called *Remote Console Control Bar* in Chapter 5 . To display the user activity the last column contains either the term "active" for an active user or "20 min idle" for a user who is inactive for a certain amount of time.

Event Log

| Date | Event | Description |
|---------------------|----------------|--|
| 01/23/1931 06:33:19 | Authentication | User 'admin' logged in from IP address 192.168.1.82 |
| 01/23/1931 06:33:05 | Authentication | User 'super' failed to log in from IP address 192.168.1.82 |
| 01/23/1931 06:32:56 | Authentication | User 'super' failed to log in from IP address 192.168.1.82 |
| 01/23/1931 05:48:25 | Authentication | User 'admin' logged in from IP address 192.168.1.30 |
| 01/22/1931 05:00:04 | Authentication | User 'admin' logged in from IP address 192.168.50.82 |
| 01/18/1931 04:15:42 | Authentication | User 'admin' logged in from IP address 192.168.1.30 |
| 01/18/1931 03:41:16 | Authentication | User 'admin' logged in from IP address 192.168.1.30 |
| 01/18/1931 03:27:54 | Authentication | User 'admin' logged in from IP address 192.168.1.30 |

Figure 6-31. Event Log List

Figure 6-31 displays the Event Log list. It includes the events that are kept by the LARA eco extended by the event date, a short event description and an IP address the request was sent from.

You may use the text buttons “Prev” and “Next” to browse within the data.

Update Firmware

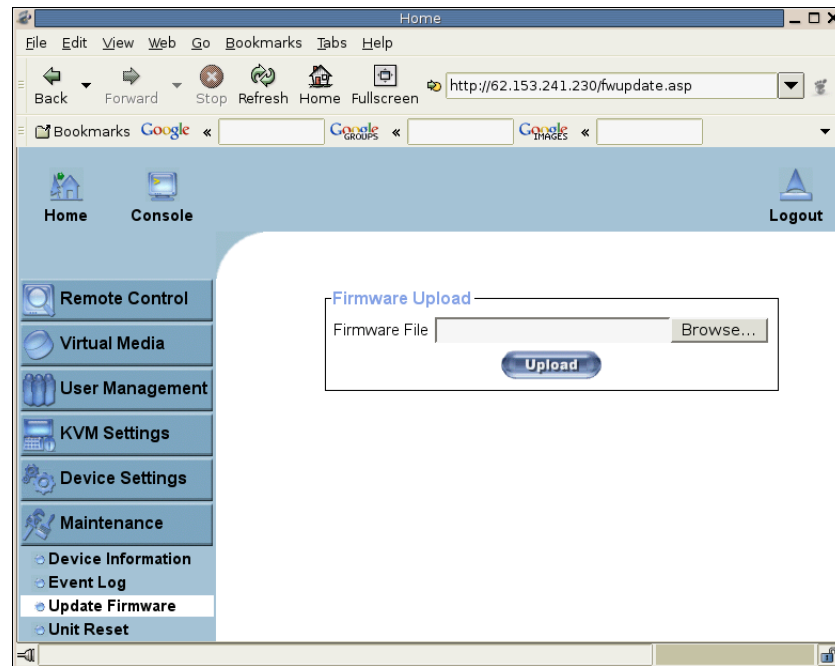


Figure 6-32. Update Firmware

The LARA eco is a complete standalone computer. The software it runs is called the firmware. The firmware of the LARA eco can be updated remotely in order to install new functionality or special features.

A new firmware update is a binary file which will be sent to you by email or which you can download from the Peppercon web site. If the firmware file is compressed (file suffix `.zip`) then you have to unzip it before you can proceed. Under the Windows operating system you may use WinZip from <http://www.winzip.com/> for decompression. Other operating systems might already provide a program that is called `unzip` .

Before you can start updating the firmware of your LARA eco the new uncompressed firmware file has to be accessible on the system that you use for connecting to the LARA eco .

Updating the firmware is a three-stage process:

- Firstly, the new firmware file is uploaded onto the LARA eco . In order to do that you need to select the file on your local system using the button “Browse” of the Upload Firmware panel (see Figure 6-32). Then, click “Upload” to transfer the previously selected file from your local file system onto the LARA eco . Once the firmware file has been uploaded, it is checked whether it is a valid firmware file

and whether there were any transmission errors. In case of any error the Upload Firmware function will be aborted and the current firmware is kept as is.

- Secondly, if everything went well, you see the Update Firmware panel . The panel shows you the version number of the currently running firmware and the version number of the uploaded firmware. Pressing the button “Update” will store the new version and substitute the old one completely.

Warning

This process is not reversible and might take some minutes. Make sure the LARA eco 's power supply will not be interrupted during the update process, because this may cause an unusable device.

- Thirdly, after the firmware has been stored, the LARA eco will reset automatically. After about one minute you will be redirected to the Login page and requested to login once again.

Warning

The three-stage firmware update process and complete consistency check are making a mistake in updating the firmware almost impossible. However, only experienced staff members or administrators should perform a firmware update. Make sure the LARA eco 's power supply will not be interrupted!

Unit Reset

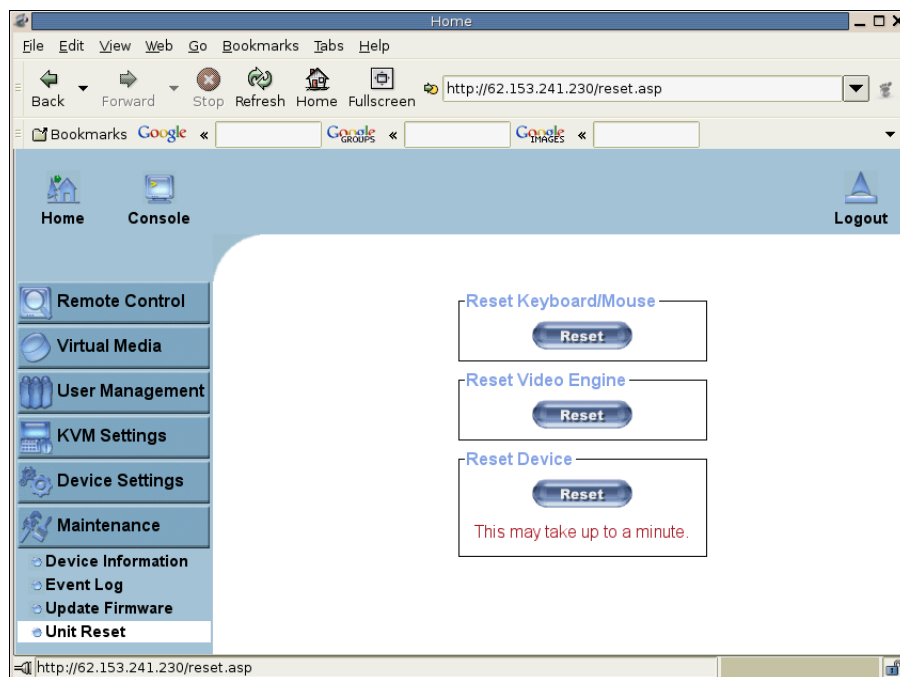


Figure 6-33. Unit Reset

This section allows you to reset specific parts of the device. This involves the both keyboard and mouse, the video engine and the LARA eco itself. Resetting the card itself is mainly needed to activate a newly updated firmware. It will close all current connections to the administration console and to the Remote Console. The whole process will take about half a minute. Resetting subdevices (e.g. video engine) will take some seconds only and does not result in closing connections.

To reset a certain LARA eco functionality click on the button “Reset” as displayed in Figure 6-33 .

Appendix A. Frequently Asked Questions

1. The remote mouse does not work or is not synchronous.

First, check the VGA connection. Both the LARA eco and the local monitor have to support the same video resolution.

Make sure that your mouse settings match your mouse model, i.e. PS/2 or wheel mouse. The mouse model has to be set similarly on both the LARA eco and the Operating System you use on your host.

In some circumstances the mouse synchronization process could behave incorrectly, refer to the Section called *Mouse, Keyboard and Video configuration* in Chapter 4 for further explanation.

2. The video quality is bad or the picture is grainy.

Use the Remote Console menu entry “Reset” to set the LARA eco to its default values. Then, press the Auto Adjust button to select an appropriate video output.

3. Login on the LARA eco fails.

Verify both your user login and your password. On default, the user “super” has the password “pass” . Moreover, your web browser has to be configured to accept cookies.

4. The Remote Console window of the LARA eco does not open.

A firewall may prevent the access to the Remote Console. The TCP ports #80 (for HTTP) and #443 (for both HTTPS and RFB) have to be open (the server providing the firewall has to accept incoming TCP connections on these ports).

5. Remote console is unable to connect and displays a timeout error.

Have a look on your hardware. If there is a proxy server between the LARA eco and your host, then you may not be able to transfer the video data using RFB. Establish a direct connection between the LARA eco and the client.

Furthermore, check the settings of the LARA eco and choose a different server port used for RFB transfer. If you use a firewall then check the according port for accepting connections. You may restrict these connections for the IP addresses used by the LARA eco and your client.

6. No connection can be established to the LARA eco .

Have a look on your hardware. Is the LARA eco attached to a power supply? Verify your network configuration (IP address, router). You may send a “ping” request to the LARA eco to find out whether the LARA eco is reachable via network.

7. Special key combinations, e.g. ALT+F2, ALT+F3 are intercepted by the console system and not transmitted to the host.

You have to define a so-called “Button Key” . This can be done in the Remote Console settings (see the Section called *Remote Console Control Bar* in Chapter 5).

8. The LARA eco web pages are not displayed correctly.

Check your browser’s cache settings. Make sure the cache settings are not set to something like “never check for newer pages” . Otherwise the LARA eco pages may be loaded from your browser cache and not from the card.

9. Windows XP does not awake from standby mode.

This is possibly a Windows XP problem. Try not to move the mouse pointer while XP switches into standby mode.

10. For SUN computers a USB keyboard does not work.

The LARA eco emulates a USB keyboard. If you attach a USB keyboard to your host two keyboards are detected. It cannot be predicted which one of these comes first and you will be able to work with. SUN supports only one USB keyboard.

11. Cannot upload the signed certificate in MacOS X.

If an "internal error" occurs while uploading the signed certificate either change the extension of the file to `.txt` or add a file helper using the Internet Explorer preferences for this type of file. Make sure that the encoding is set to "plain text" and the checkbox "use for outgoing" is set. As an alternative, you may also use a Mozilla based browser (Mozilla, FireFox).

12. Every time I open a dialog box with some buttons the mouse pointers are not synchronous anymore.

Disable the setting "Automatically move mouse pointer to the default button of dialog boxes" in the mouse settings of your operating system.

13. The Remote Console does not open with Opera in Linux.

Some versions of Opera do not grant enough permissions if the signature of the applet cannot be verified. To solve the problem, add the lines

```
grant codeBase "nn.pp.rc.RemoteConsoleApplet" {  
    permission java.lang.RuntimePermission "accessClassInPackage.sun.*";
```

to the java policy file of opera (e.g. `/usr/share/opera/java/opera.policy`).

14. The Remote Console remains black.

Check the LARA eco for being USB powered only. If there is not enough power via USB the remote Console opens but remain black. Attach an external power supply to the LARA eco .

15. I forgot my password. How can I reset the LARA eco to factory defaults?

You may use the serial interface . For a detailed description see the Section called *Resetting the LARA eco to its Factory Settings* in Chapter 4 .

Appendix B. Glossary

ACPI

Advanced Configuration and Power Interface

A specification that enables the operating system to implement power management and system configuration.

ATX

Advanced Technology Extended

A particular specification that covers the style of motherboards and enclosure introduced by Intel in 1995.

DHCP

Dynamic Host Configuration Protocol

A protocol for dynamically assigning IP configurations to host names, especially used in a local network.

DNS

Domain Name System

A protocol used to locate computers on the Internet by their name.

FAQ

Frequently Asked Questions

HTTP

Hypertext Transfer Protocol

One of the protocols used for communication between single computers, especially between web browsers and web servers.

HTTPS

Hypertext Transfer Protocol Secure

The secure version of HTTP.

LED

Light Emitting Diode

A semiconductor device that emits incoherent monochromatic light when electrically biased in the forward direction.

PS/2

Personal System/2

IBM's second generation of personal computers, which was released to the public in 1987. Today, PS/2 is known as a device interface for mouse and keyboard.

SNMP

Simple Network Management Protocol

A widely used network monitoring and control protocol.

SSL

Secure Socket Layer

Appendix B. Glossary

An encryption technology for the Internet used to provide secured data transmissions.

SVGA

Super Video Graphics Array

A refinement of the Video Graphics Array (VGA) that provides increased pitch and resolution performance.

UTP

Unshielded Twisted Pair

A cable with two conductors twisted as a pair and bundled within the same outer PVC covering.

Appendix C. LARA eco Video Modes

Table C-1 lists the video modes the LARA eco supports. Please do not use any other custom video settings besides of these. If done so, the LARA eco may not be able to detect them.

Table C-1. LARA eco Video Modes

| Resolution (x,y) | Refresh Rates (Hz) |
|-------------------------|----------------------------------|
| 640x340 | 70, 85 |
| 640x400 | 56, 85 |
| 640x480 | 60, 67, 72, 75, 85, 90, 100, 120 |
| 720x400 | 70, 85 |
| 800x600 | 56, 60, 70, 72, 75, 85, 90, 100 |
| 832x624 | 75 |
| 1024x768 | 60, 70, 72, 75, 85, 90, 100 |
| 1152x864 | 75 |
| 1152x870 | 75 |
| 1152x900 | 66, 76 |
| 1280x960 | 60, 85 |
| 1280x1024 | 60, 75, 85 |
| 1600x1200 | 60, 65, 70, 75 |
| 2048x1536 | 85 (local port only) |

Appendix D. Key Codes

Table D-1 shows the key codes used to define the key strokes or hotkeys for several functions. Please note that these key codes do not necessarily represent the key characters that are used on international keyboards. A key on a standard 104 key PC keyboard with a US English language mapping is named. The layout for this keyboard is shown in Figure D-1 . However, most modifier keys and other alphanumeric keys used for hotkey purposes in application programs are on a similar position, no matter what language mapping you are using. Some of the keys also have aliases. This means that a key can be named by two different key codes.

| | | | | | | | | | | | | | | | | | | | | |
|--------|-----|-----|-------|----|----|----|----|-------|------|-------|--------|------|-------|------|------|------|-----|---|---|----|
| Esc | F1 | F2 | F3 | F4 | F5 | F6 | F7 | F8 | F9 | F10 | F11 | F12 | Prnt | ScrL | Brk | | | | | |
| ~ | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 0 | - | = | Bsp | Ins | Posl | Pgup | Num | / | * | - |
| tab | q | w | e | r | t | y | u | i | o | p | [|] | CR | Del | End | Pgdn | 7 | 8 | 9 | + |
| Caps | a | s | d | f | g | h | j | k | l | ; | ' | \ | | 4 | 5 | 6 | | | | |
| LShift | z | x | c | v | b | n | m | , | . | ? | Rshift | | | Up | | | 1 | 2 | 3 | CR |
| Letrl | Win | Alt | Space | | | | | AltGR | Menu | RCtrl | Left | Down | Right | O | , | | | | | |

Figure D-1. English (US) keyboard Layout, used for the key codes

Table D-1. Key Names

| Key | Alias Key(s) |
|-----------|--------------|
| 0 - 9 | |
| A - Z | |
| ~ | TILDE |
| - | MINUS |
| = | EQUALS |
| ; | |
| , | |
| < | LESS |
| ' | |
| . | |
| / | SLASH |
| BACKSPACE | |
| TAB | |
| [| |
|] | |
| ENTER | |
| CAPS LOCK | |
| \ | BACK SLASH |
| LSHIFT | SHIFT |
| RCTRL | CTRL, STRG |
| RSHIFT | SHIFT |
| LCTRL | CTRL, STRG |

Appendix D. Key Codes

| Key | Alias Key(s) |
|-------------|---------------------|
| LALT | ALT |
| SPACE | |
| ALT GR | |
| ESCAPE | ESC |
| F1 | |
| F2 | |
| F3 | |
| F4 | |
| F5 | |
| F6 | |
| F7 | |
| F8 | |
| F9 | |
| F10 | |
| F11 | |
| F12 | |
| PRINTSCREEN | |
| SCROLL LOCK | |
| BREAK | |
| INSERT | |
| HOME | POS 1 |
| PAGE_UP | |
| PAGE_DOWN | |
| DELETE | DEL |
| END | |
| UP | |
| LEFT | |
| DOWN | |
| RIGHT | |
| NUM_LOCK | |
| NUMPAD0 | |
| NUMPAD1 | |
| NUMPAD2 | |
| NUMPAD3 | |
| NUMPAD4 | |
| NUMPAD5 | |
| NUMPAD6 | |
| NUMPAD7 | |
| NUMPAD8 | |
| NUMPAD9 | |
| NUMPADPLUS | NUMPAD_PLUS, + |

| Key | Alias Key(s) |
|-------------|---------------------|
| NUMPAD / | / |
| NUMPADMUL | NUMPAD_MUL, × |
| NUMPADMINUS | NUMPAD_MINUS, - |
| NUMPADENTER | |
| WINDOWS | |
| MENU | |

Appendix E. LARA eco Operation Advices

This device has to be operated with the provided power supply only (PEPPERCON SA-051A5F-12). The use of other power supplies voids the product liability of the manufacturer. If the power supply shows a malfunction, it must not be opened. Instead a request a replacement from the manufacturer or the vendor.

The power cord of the power supply is the point of junction to the supply network AC 230 V. Therefore both the power supply and the socket have to be easily accessible to disconnect them quickly if it is necessary.

Appendix F. Peppercon Warranty Information

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Version 2, June 1991

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